



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Waterleak from Headliner at A/C Outlet Vents or Dome Light Above 2nd or 3rd Row Seating Positions

**Models:** 2012-2014 Buick Enclave  
2012-2014 Chevrolet Traverse  
2012-2014 GMC Acadia

### Condition/Concern

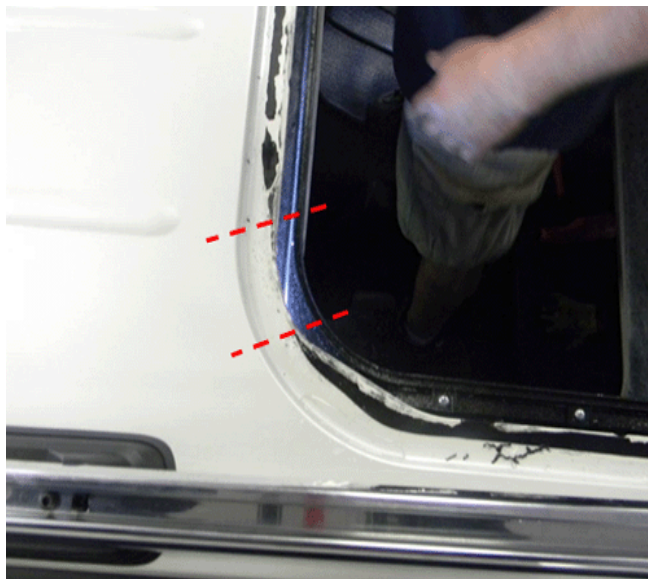
Some customers may comment on a waterleak in the headliner area above the 2nd or 3rd row seats. Water may be dripping from the overhead A/C outlets or the dome lamp.

The cause of this condition may be voids in the urethane of the sunroof rear stationary window. These voids may allow water to leak between the urethane and roof flange, then onto the headliner.

### Recommendation/Instructions

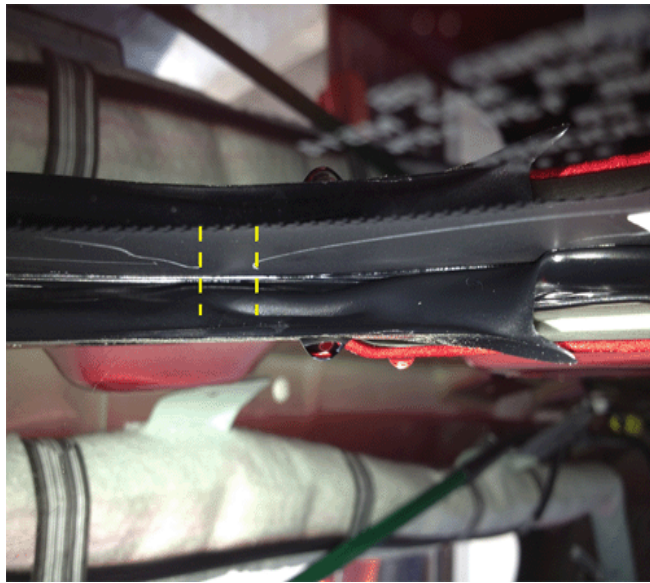
**Note:** The shower method of diagnosing/confirming the leak location may be ineffective because the close-out surround seal on the rear stationary glass may prevent sufficient water from leaking past the seal and urethane bead.

To properly verify that the leak is from the sunroof rear stationary glass, use a soapy solution and compressed air. The more common areas where leaks may be found is at the center rear edge of the glass, or in the front or rear corners of the glass. Several examples are shown in the graphics below.





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The graphic below shows an example of a leak caused by the urethane not being properly aligned.



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If a leak is confirmed, remove and reseal the glass. Refer to Roof Stationary Window Replacement in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6040030	Roof Stationary Window Replacement	Use Published Labor Operation Time