



**SERVICE BULLETIN**

**Service Action Q261: Vehicle Software Update**

28-AUG-13	No.: SGI13-09 (issue 2)	Section: GENERAL INFORMATION	Market: CAN / USA
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**CHANGES ARE HIGHLIGHTED IN GRAY**

**DESCRIPTION**

Jaguar Land Rover North America is taking the opportunity to perform software updates to the Central Junction Box (CJB) of 2013 model year LR2 and 2012-2013 model year Range Rover Evoque vehicles to bring it into line with the current production software levels, including battery management functionality and watchdog self-protection momentary reset performance.

**AFFECTED VEHICLES / OWNER NOTIFICATION**

The VIN range of affected vehicles is:

LR2..... DH303399-DH364899

Range Rover Evoque.... CH000447-DH788809

No owner notification is planned for at this time.

**WORKSHOP PROCEDURES**

Retailers are required to check DDW to ensure that the vehicle is affected by these programs prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

For detailed repair instructions, refer to the Technical Bulletin Q261NAS on TOPIx for complete repair details.

**PARTS**

No parts necessary

**TOOLS**

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD135.01 v.145

Jaguar Land Rover-approved Midtronics Battery Power Supply

**WARRANTY**

**NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q261**' together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the program's **31 August 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART No.</b>	<b>QTY. / VALUE</b>
<b>Q261</b>	<b>D</b>	Configure central junction box	86.90.09	0.20	-	-
<b>Q261</b>	<b>E</b>	Configure central junction box	86.90.09	0.20	-	-
		Drive in / drive out	02.02.02	0.20	-	-

*Normal Warranty policies and procedures apply*