# INTERACTIVE NETWORK

## SB-10053784-2694

Next Unre	ead Message	View Message	
Sent on	09	27 2013 Expires on 10 11 2013	
From	Parts	Parts and Service Division	
Subject	Request for Visit/Parts: 2012 Civic Si M/T Clutch Noise		
	To: From: RE:	All Honda Service Managers/Advisors Technical Research & Support Group Request for Visit/Parts: 2012 Civic Si M/T Clutch Noise	

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

### Background

American Honda (AHM) is investigating certain 2012 M/T Civic Sis with a complaint of a clutch noise when engaging the clutch in 1<sup>st</sup> gear or when accelerating from a stop. The noise can be described as grinding, squeaking, groaning, rubbing or metallic. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

Vehicle Must Be Under The New Vehicle Limited Warranty (3 Years Or 36,000 Miles)

No Extended Warranty

No Previous Clutch Repair

#### **Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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