

[Next Unread Message](#)**View Message****Sent on** 10 02 2013 **Expires on** 10 11 2013**From** Parts and Service Division**Subject** Request for Info: 2012-2013 Civic Loose or Missing Roof Molding

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Info: 2012-2013 Civic Loose or Missing Roof Molding

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2012-2013 Civics with a complaint of a loose or missing roof molding. To fully understand the cause of this condition, AHM would like to collect specific information from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Vehicle must be manufactured AFTER 01/2012. (Refer to the FMVSS certification label on the B-Pillar)
2. VIN must start with 2HG or 19X.
3. All trims are okay including Si, CNG & Hybrid.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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