 <b>HYUNDAI</b>   NEW THINKING. NEW POSSIBILITIES.	GROUP <b>CAMPAIGN</b>	NUMBER 13-01-030
	DATE JULY 2013	MODEL(S) GENESIS SEDAN (BH) GENESIS COUPE (BK)

## Technical Service Bulletin

**SUBJECT:** BLUETOOTH SOFTWARE UPDATE  
(SERVICE CAMPAIGN TQ0)

**\* IMPORTANT**

**\*\*\* Retailed Vehicles\*\*\***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

**DESCRIPTION:** This bulletin provides the procedure to update the Bluetooth software for both the base audio and touchscreen (AVN) navigation system.

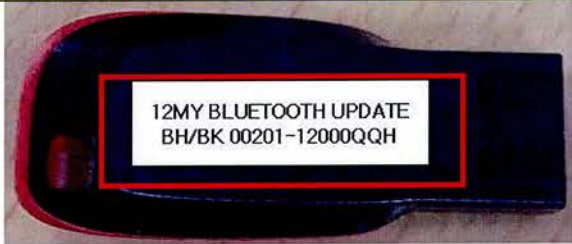
**Applicable Vehicles:** 2012 Genesis Coupe(BK), 2012 Genesis Sedan(BH)

**Applicable Production Date Range:**

2012 Genesis Coupe(BK) From 5/21/2011 – 7/12/2012

2012 Genesis Sedan(BH) From 4/17/2011 – 8/11/2011

**PARTS REQUIRED:**

PART NAME	FIGURE	REMARKS
MEMORY STICK		This part will be directly supplied by HMA.
	12MY BLUETOOTH UPDATE BH/BK 00201-12000QQH	

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

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**PARTS INFORMATION:**

Additional memory sticks can be ordered through the PDC.

PART NAME	PART#
USB MEMORY STICK	00201-12000QQH

**WARRANTY INFORMATION:**

OP CODE	OPERATION	OP TIME
30C032R0	BLUETOOTH UPGRADE – AUDIO TYPE (BK/BH)	0.5 M/H
30C032R1	BLUETOOTH UPGRADE – AVN TYPE (BK/BH)	0.3 M/H

**NOTE:** Submit claim using the Campaign Claim Entry Screen.

**SERVICE PROCEDURE:****SOFTWARE VERSION VERIFICATION FOR  
AVN(NAVIGATION) SYSTEM**

1. Place the ignition switch to the ON position by pushing the start/stop button one time.



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2. Open the console armrest, and then plug the supplied USB stick into the USB slot.



3. Turn ON the audio system by pressing the "ON/OFF" button.



4. **Genesis Coupe (BK)**  
Press the phone symbol button.

**Genesis Sedan (BH)**  
Press the PHONE button.





5. Touch the "Settings" button.



6. Touch the empty space (A) on the lower left part of the screen, and then touch the empty space (B) on the upper right part of the screen to access to the "Bluetooth Engineering Mode" as shown in the photo.



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7. Check the software version:

If the software version is 3.12.2, proceed to the next procedure.

If the software version is 3.13.4, no further procedure is required.



**BLUETOOTH SOFTWARE UPDATE FOR  
AVN(NAVIGATION) SYSTEM**

1. Start the software update by touching the "FSW-Update" on the screen.



2. After the software update is successfully completed, a pop-up message "update finished-please reset or ACC OFF/ON" will appear.

Cycle the ignition OFF/ON to restart the audio system.



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3. Repeat steps 3~7 of the “**SOFTWARE VERSION VERIFICATION FOR AVN (NAVIGATION) SYSTEM**” procedure and check that the software version is 3.13.4.



Software Update complete.

**SOFTWARE VERSION VERIFICATION FOR BASE AUDIO SYSTEM**

1. Place the ignition switch to the ON position by pushing the start/stop button one time or turn the ignition switch to the ON position.



2. Open the console armrest, and then plug the supplied USB stick into the USB slot.



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3. "READING USB" is displayed on the screen.



4. Listen to the music for about 5 seconds.



5. Turn the audio system OFF by pushing the "POWER" button.



**BH**



- 6. "Engineering Mode" Genesis Coupe (BK)  
Simultaneously push the 1 and 4, and hold both buttons for 5 seconds and release. Then push the 1 button 4 times.

**\* NOTE**

The Genesis Coupe (BK) will require an extra step to view the software version.

Push the "INFO" button for next screen and software version

**BK**



**BK**





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**“Engineering Mode” Genesis Sedan (BH)**

Push and hold the 4 button for 5 seconds. Then push the 1 button 4 times.

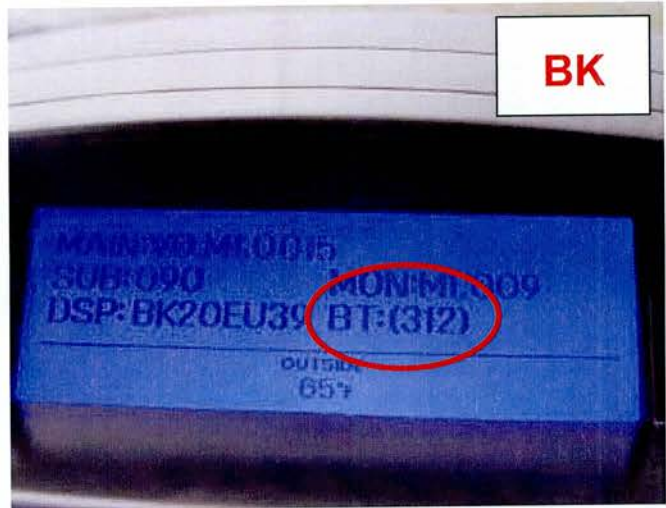


7. Check the software version:

Software screen:

**Genesis Coupe (BK)**

If the software version is 312 or less, proceed to the next procedure.

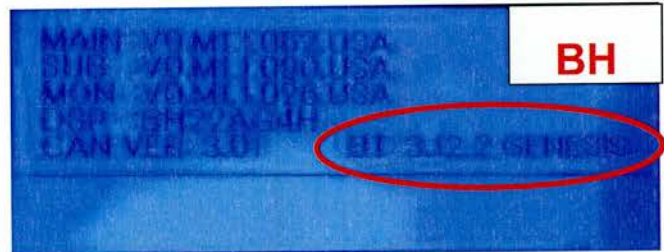


**\* NOTE**

If the current software version is 312...after software update the version will also be 312.

**Genesis Sedan (BH)**

If the software version is 3.12.2, proceed to the next procedure.

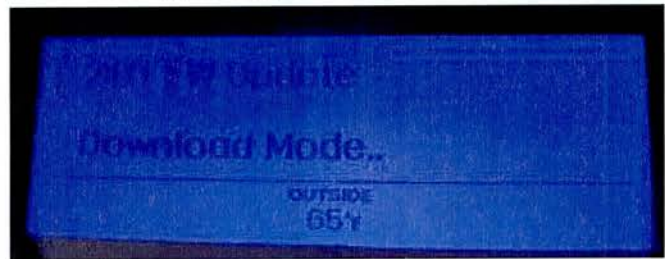


If the software version is 3.12.9, no further procedure is required.

**SOFTWARE VERSION UPDATE FOR BASE  
AUDIO SYSTEM**

**1. Genesis Coupe (BK)**

While in the software screen push the 5 button one time and push the 2 button one time. The software update will take approximately 3 minutes to complete.



**Genesis Sedan (BH)**

While in the software screen push the 5 button one time and push the 2 button one time. The software update will take approximately 3 minutes to complete.



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2. The Genesis Sedan (BH) will also require an update for the Main (Micom) software.

After updating the Bluetooth software, re-enter the "Engineering Mode" by repeating steps 6-7 for Genesis Sedan (BH). While in the software screen, push the 1 button one time and push the 4 button one time. The software update will start and will take approximately 3 minutes to complete.

**\* NOTE**

The Genesis Coupe (BK) does NOT require an update for the Main (Micom) software.

3. After software update is completed repeat steps 6-7 from above to verify that the software version has been updated.

**BK - 312**

**BH - 3.12.9**

**Software Update Complete.**

