



NUMBER: 08-069-13

GROUP: Electrical

DATE: September 07, 2013

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 13-065. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.01 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Cooling Fan Will Not Turn On

OVERVIEW:

This Bulletin involves reconfiguring the vehicle for proper operation of the cooling fan.

MODELS:

2013-2014 (JK) Wrangler

NOTE: This bulletin applies to vehicles built on or after May 02, 2013 (MDH 0502XX) on or before August 22, 2013 (MDH 0822XX).

SYMPTOM/CONDITION:

The customer may experience the temperature gauge reading high. On further inspection the technician may notice that the cooling fan will not turn on.

DIAGNOSIS:

Using a Scan Tool (wiTECH™) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set. If DTC's are present record them on the repair order and repair as necessary before proceeding further with this bulletin.

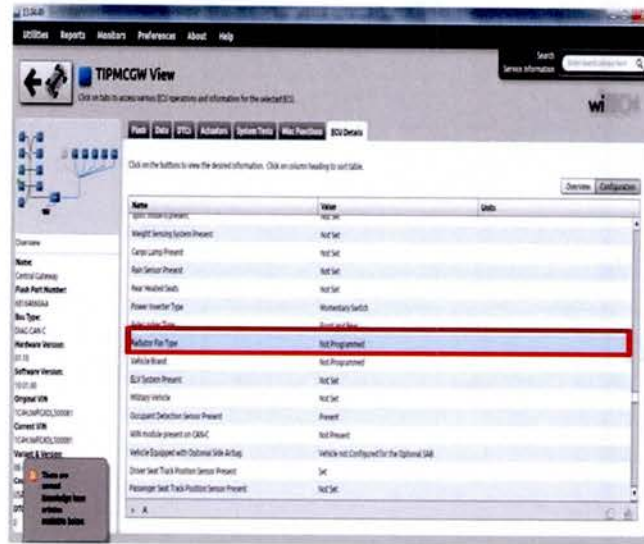


Fig. 1 Vehicle Not Properly Configured For Fan Type

1 - If the vehicle was properly configured, the value will read "PWM - 10Hz".

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Using wiTECH, reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-89-01-9C	Module, Totally Integrated Power / Central Gateway (TIPMCGW) - Reconfigure Vehicle (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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