



SERVICE CAMPAIGN BULLETIN

Reference:

NTB13-090

Date:

October 3, 2013

VOLUNTARY SERVICE CAMPAIGN 2013 FRONTIER BED RAIL CAPS

CAMPAIGN ID: PC240

APPLIED VEHICLE: 2013 Frontier (D40)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Service Campaign on certain Model Year 2013 Frontier vehicles to install bed rail caps at no charge for parts or labor. A small number of Model Year 2013 Frontier vehicles may be missing bed rail caps that were intended to be included on certain trim levels.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC240 to this campaign. The correct number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

SERVICE PROCEDURE

Install Bed Rail Caps

Refer to the Bed Rail Caps Installation Instructions for 2013 Frontier in ASIST located under the **Acc. Install Instructions** tab.

- Use the Installation Instructions related to the Kit P/N and vehicle configuration i.e. 999T1-BZ200CC for Crew Cab models.

PARTS INFORMATION

DESCRIPTION	MODEL	PART NUMBER	QUANTITY
Bed Rail Cap Kit	2013 Frontier Crew Cab	999T1-BZ200CC	1
	2013 Frontier King Cab	999T1-BZ200KC	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the applicable claims coding below:

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC240	Install Bed Rail Caps	PC2400	0.3 hrs

OWNER'S LETTER (example of typical owner's letter)

Dear Frontier Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. We believe that our current and future success depends on your continued satisfaction with Nissan. With that in mind, we want to bring to your attention important information regarding your 2013 Nissan Frontier.

REASON FOR SERVICE CAMPAIGN

Your vehicle may be missing bed rail caps designed to protect your vehicle's side bed rails from denting and scratching. These bed rail caps were intended to be included as standard equipment.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, if your rail caps are missing your Nissan dealer will install bed rail caps at **no charge to you for parts or labor**. The service should take less than an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Nissan encourages you to contact your Nissan dealer at your earliest convenience in order to arrange an appointment.

To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure ongoing satisfaction with your Nissan vehicle.



Without Bed Rail Caps



With Bed Rail Caps