

**INSTRUMENT PANEL CLUSTER (IPC) INOPERATIVE AT START-UP—BUILT ON OR BEFORE 2/6/2013**

**TSB 13-6-27**

**FORD:**  
2012-2013 Focus

**ISSUE**

Some 2012-2013 Focus vehicles built on or before 2/6/2013 may exhibit an inoperative IPC on vehicle start-up.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Connect the vehicle to a battery charger.
2. Connect Integrated Diagnostic System (IDS) and ensure the USB connection is secure.
  - a. Any interruption during the reprogramming event will result in being forced to repeat the procedure.
3. Is the vehicle currently exhibiting an inoperative IPC?
  - a. Yes - restore IPC to normal operation by removing fuse number 69 from the body control module for one (1) minute and then reinstall fuse. Refer to Wiring Diagram, Section 11-1, page 3.
  - b. No - proceed to Step 4.
4. Reprogram the IPC to the latest calibration using IDS release 85.02 and higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com).

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130627A	2012-2013 Focus: Restore IPC Operation If Necessary And Reprogram The IPC (Do Not Use With Any Other Labor Operations)	0.4 Hr.

DEALER CODING	CONDITION CODE
BASIC PART NO. 10849	42

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.