

Product Upgrade Bulletin 130702FRV



PRODUCT UPGRADE BULLETIN: 130702FRV

**YEAR(S)
AFFECTED:**
2014

**PRODUCT(S)
AFFECTED:**
American
Heritage,
American Eagle,
American
Tradition,
manufactured
through June 20,
2013

**MODEL(S)
AFFECTED:**
All

SUBJECTS:
Installing
resistors on the
multiplex system
to correct
dimmer module
freeze-up

KEYWORDS:
dimmer,
dimmer
module,
multiplex,
resistor

ISSUE DATE:
July 2013

The purpose of this bulletin is to inform all Fleetwood dealers about the need to install two resistors onto the multiplex system in order to prevent "freeze-up" of the dimmer module. A list of affected vehicles appears at the end of this document.

CONDITION:

The dimmer module may cease to function, resulting in a loss of use of the bedroom and living room ceiling light switches. The installation of two resistors onto the multiplex system will correct this condition.

INSTRUCTIONS:

1. Reset the multiplex system by disconnecting the power wire and all communication wires connected to the dimmer module, then plug all wires back into the dimmer module.
2. Refer to the diagrams on page 2 indicating where to install two resistors on the multiplex system.

Note: For units equipped with Option #594 Power Shade Package, the resistors should be plugged into the data buss on the blind/shade controllers (Figure 1); for units not equipped with the option, plug the resistors into the switch panels (Figure 2).

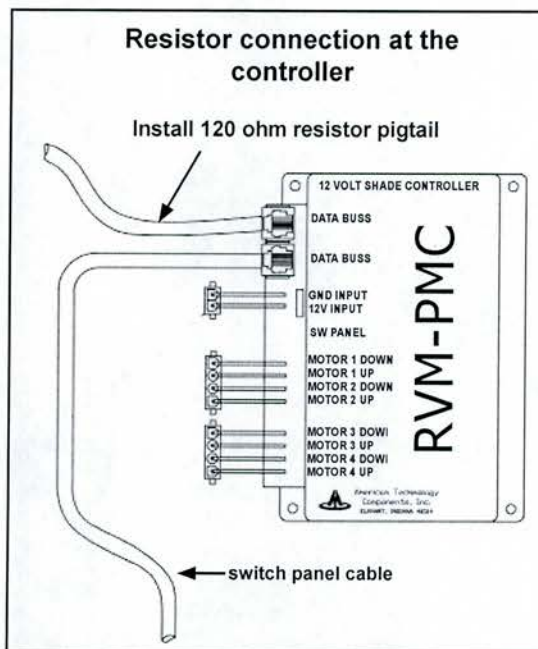


Figure 1

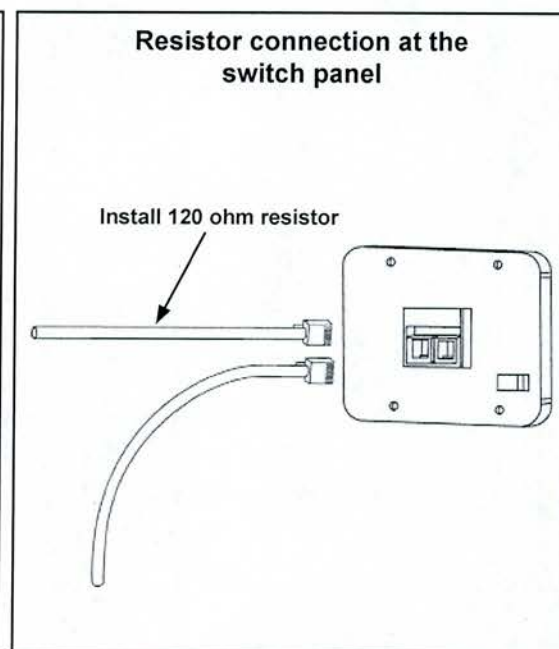


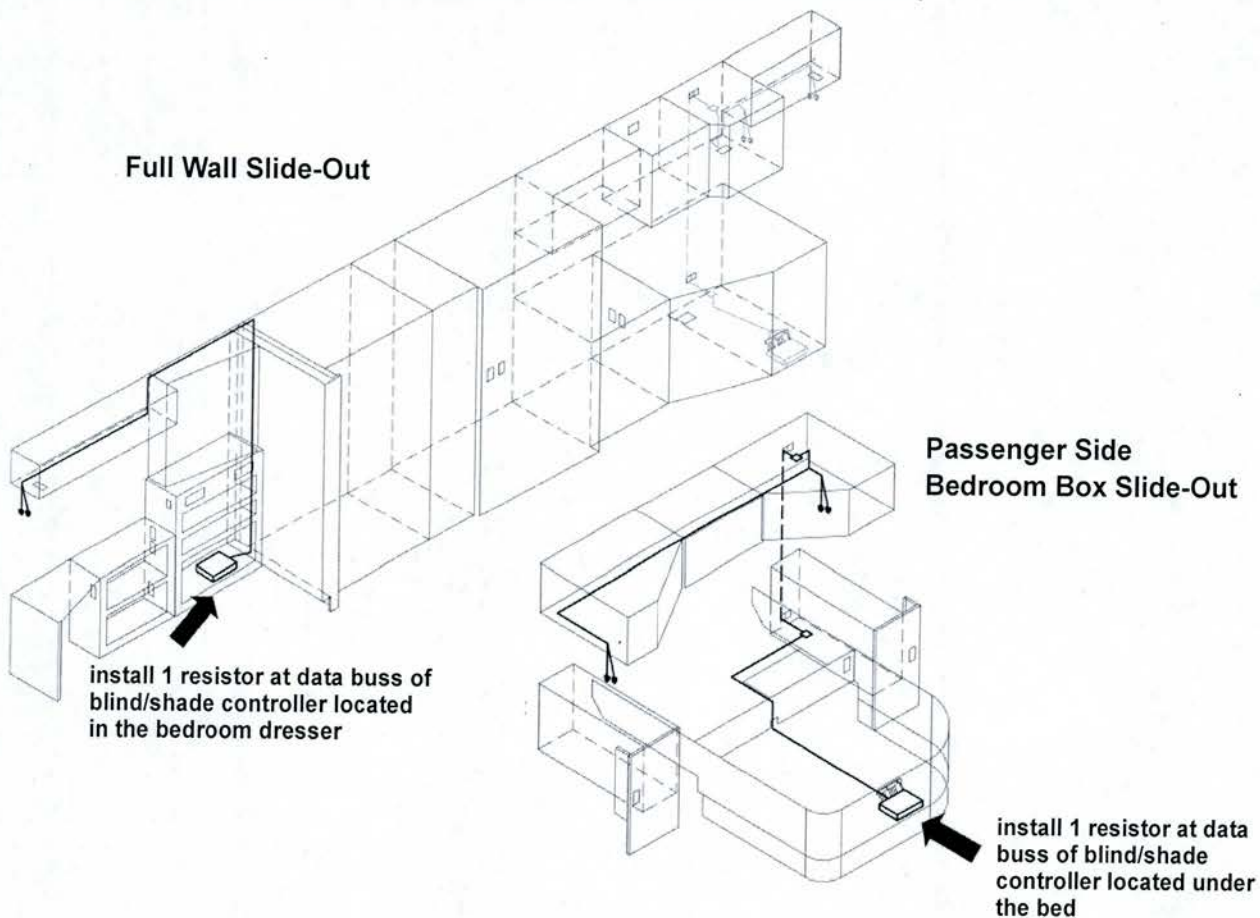
Figure 2

This bulletin is supplied for technical information only and is not an authorization for repairs.

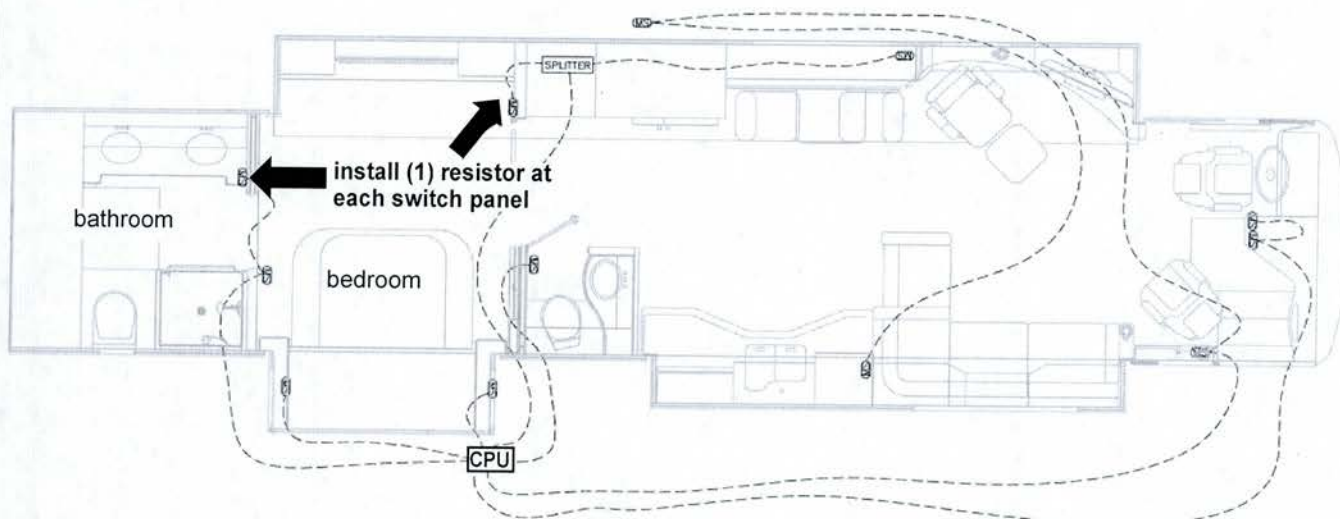
Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that: if you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

Resistor installation locations for units equipped with optional power shade package
(Note - typical installation shown - actual floor plan varies according to model)



Resistor installation locations for units not equipped with optional power shade package
Note - typical installation shown - actual floor plan varies according to model)



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PARTS

<u>Part No.</u>	<u>Description</u>	<u>Qty.</u>
607752	Resistor, 120 Ohm Modular Plug	2

TOOLS: None required

WARRANTY LABOR ALLOWANCE:

Product Upgrade 130702FRV, Install Resistors for Multiplex Dimmer Module

Use Flat Rate Code:

6024-12 0.30 hr. 130702FRV UPGRADE, Multiplex dimmer module resistors,
Inspected/Defective/Repaired

If you have any questions concerning this bulletin, contact Fleetwood Motor Home Dealer
Technical Support at:
800-816-9825

Fleetwood Service Literature can be accessed at: <http://www.fleetwoodrvdealers.com>

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Product Upgrade Bulletin 130702FRV Affected Unit Serial Numbers

Product Description	Model	FIN #	Chassis/VIN
AMERICAN EAGLE	45B	* 719BE4414153	4UZFCGDV2DCBX5885
AMERICAN EAGLE	45N	* 719NE4413479	4UZFCGDV0DCBX5884
AMERICAN EAGLE	45N	* 719NE4413621	4UZFCGDV1ECFF9427
AMERICAN EAGLE	45N	* 719NE4413633	4VZVU1E98DC076480
AMERICAN EAGLE	45N	* 719NE4413753	4VZAU1E97DC076484
AMERICAN EAGLE	45T	* 719TE4413762	4VZVU1E98DC076463
AMERICAN EAGLE	45T	* 719TE4414286	4VZAU1E91DC076478
AMERICAN HERITAGE	45T	782TE4413470	4UZFCGBG3DCFG6138
AMERICAN HERITAGE	45T	782TE4413612	4UZFCGBG1ECFL5492
AMERICAN HERITAGE	45T	782TE4414149	4UZFCGBG4ECFM9466
AMERICAN TRADITION	42G	* 780GE4413464	4UZFCGCV9DCFD9467
AMERICAN TRADITION	42G	780GE4413608	4UZFCGCV0DCFL5490
AMERICAN TRADITION	42G	* 780GE4413623	4UZFCGCV2ECFF9433
AMERICAN TRADITION	42G	* 780GE4413627	4UZFCGCV2DCFL1716
AMERICAN TRADITION	42G	* 780GE4413636	4UZFCGCV9ECFM2021
AMERICAN TRADITION	42G	* 780GE4413768	4UZFCGCV0ECFL5488
AMERICAN TRADITION	42G	* 780GE4413839	4UZFCGCV6ECFM9427
AMERICAN TRADITION	42G	* 780GE4413843	4UZFCGCV8ECFM9428
AMERICAN TRADITION	42G	* 780GE4414046	4UZFCGCVXECFM9429
AMERICAN TRADITION	42G	* 780GE4414050	4UZFCGCV6ECFN6314
AMERICAN TRADITION	42M	* 780ME4414169	4UZFCGCV1ECFP0296
AMERICAN TRADITION	42M	* 780ME4414181	4UZFCGCV2ECFN9761
AMERICAN TRADITION	42M	* 780ME4414307	4UZFCGCV4ECFN9762

* = equipped with Option 594, power shade controller

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American Coach Customer Service
Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 435-7345 / <http://americancoach.com>

IMPORTANT PRODUCT UPGRADE INFORMATION #130702FRV July 2013

Dear Valued American Coach Motor Home Customer:

On behalf of our subsidiary manufacturing center located in Decatur, Indiana, we are contacting the owners of certain model year 2014 American Eagle, American Heritage, and American Tradition brand motor homes. This notice is sent to inform you of important product upgrade information concerning your American Coach motor home.

Why is the product upgrade being offered?

The dimmer module may cease to function, resulting in a loss of use of the bedroom and living room ceiling light switches. The installation of resistors onto the multiplex system will correct this condition.

How can you take advantage of the product upgrade?

This Product Upgrade is available free of charge to owners of vehicles within their one-year base warranty period.

Please contact your selling dealer to schedule an appointment to have Product Upgrade #130702FRV performed. If your dealer is not available another Fleetwood / American Coach dealer may do this work for you.

The upgrade procedure is estimated to require less than one hour of labor; however, the total length of time your motor home will be out of service will depend on the dealer's work schedule.

When you deliver your motor home for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Repair Order and fill out the enclosed, postage-paid Vehicle Information Update Card and return it to us.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed Vehicle Information Update Card and return it to us. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

Your satisfaction and enjoyment of your American Coach motor home is of great importance to us. For more information regarding **Product Upgrade #130702FRV**, contact:

**American Coach Owner Relations
(800) 435-7345**

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

**American Coach Customer Service
Fleetwood RV, Inc.**