SB-10053472-9527

IGNITION OFF DRAW (IOD) DUE TO ACCESSORY PROTOCOL INTERFACE MODULE (APIM) OR REMOTE FUNCTION ACTUATOR (RFA) KEEPING NETWORK AWAKE

TSB 13-6-18

FORD:

2011 Edge, Explorer

ISSUE

Some 2011 Edge, MKX and Explorer vehicles equipped with MyTouch and Intelligent Access, may experience an RFA module keeping the controller area network (CAN) awake causing excessive IOD and a dead battery. An incorrect CAN message from the APIM may be causing this condition. APIM vehicle interface processor (VIP) versions 2.2.7 through 2.2.12 are the affected VIP levels.

<u>ACTION</u>

Follow the Service Procedure steps to improve the condition.

SERVICE PROCEDURE

- 1. Check APIM VIP level by reviewing the vehicle micro controller unit (VMCU) software.
 - a. From bezel diagnostics, select APIM, software version, then observe the VMCU. Refer to Workshop Manual (WSM), Section 415-00.
- 2. Is the VMCU level greater than 2.2.12?
 - a. Yes this article does not apply. Refer to WSM, Section 414-01 for normal diagnosis.
 - b. No check for and perform any open MyTouch service articles before proceeding with this procedure. Proceed to Step 3.
- Program APIM using the scan tool and Professional Technician Society (PTS) website.
 - a. Connect scan tool, open PTS, select Read VIN and DTCs.
 - b. From PTS, select the SYNC drop-down from the OASIS tab.

LINCOLN:

2011 MKX

- c. Scroll to the bottom of the SYNC page, select the Custom bubble then select Read SYNC. Tool will gather module data and display available software for installation.
- Select the assembly bubble without a check box next to the VIP assembly, select continue at the bottom of the page. No applications should be selected during this programming procedure
- e. Select Program SYNC, follow on screen prompts to complete APIM programming procedure.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	
130618A	2011 Edge, Explorer And	d 0.4 Hr.
	MKX: Reprogram The	
	APIM (Do Not Use With	
	Any Other Labor	
	Operations)	
DEALER COD	DING	
		OONDITION

BASIC PART NO. 14D212 CONDITION CODE 04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.