

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR JUNE 2013**

32290 2013 F-Super Duty and C-Max equipped with MyFord Touch Radio Lock Up/Inoperable

Some 2013 F-Super Duty and C-Max vehicles equipped with MyFord Touch may exhibit a concern where the radio will not turn on, message saying SIRUS Update stuck at 0% status, CD will not eject with message saying - No Disk. To temporarily correct this condition, remove fuse 29 from the Body Control Module (BCM) on F-Super Duty and both fuse 67 and 79 on the C-Max for a minimum of 30 seconds to reset the Audio Control Module (ACM). A permanent software fix is being developed, continue to monitor oasis for updates.