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Sent on 09 05 2013 **Expires on** 09 18 2013
From Parts and Service Division
Subject Request for Parts: 2013-2014 RDX Shift Interlock Solenoid Inop

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2013-2014 RDX Shift Interlock Solenoid Inop

Print this *iV* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2013-2014 RDXs (manufactured AFTER Nov 2012) with a complaint of the shift lever not coming out of Park. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting any further repair of any kind.

Qualifiers

1. Vehicle must be manufactured AFTER 11/2012. (Refer to the FMVSS certification label on the B-Pillar)
2. A/T shift selector does not shift out of park with the brake pedal depressed.
3. Shift interlock solenoid does not make a clicking sound when power is supplied to it.
4. Shift Interlock solenoid has been diagnosed to be the cause.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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