


 Applies To: **See VEHICLES AFFECTED**
August 31, 2013

HFL (HFT) System Issues

SYMPTOM

When using HandsFreeLink (HFL), one or more of the following problems occur:

- When moving between areas with and without cellular coverage, the signal strength fluctuates excessively.
- While storing voice tags, the system gets out of sync when pressing the TALK button.
- While streaming music, the Metadata (music information) is unable to sync between the phone and the head unit when switching tracks.
- When switching languages, the phonebook cannot be imported.
- After an ignition cycle, you are unable to browse the music folder.
- On the Blackberry 10 smartphone, e-mail messages are displayed incorrectly.

VEHICLES AFFECTED

2012 CR-V – ALL

2013 CR-V AWD

From VIN 2HKRM4...DH600001 thru
2HKRM4...DH684611

From VIN 5J6RM4...DL000001 thru
5J6RM4...DL078530

2013 CR-V 2WD

From VIN 2HKRM3...DH500001 thru
2HKRM3...DH519865

From VIN 5J6RM3...DL000001 thru
5J6RM3...DL044220

2013 Accord L4 2-Door

From VIN 1HGCT...DA000001 thru
1HGCT...DA026016

2013 Accord L4 4-Door

From VIN 1HGCR...DA200001 thru
1HGCR...DA259209

2013 Accord V6 2-Door

From VIN 1HGCT...DA000001 thru
1HGCT...DA013160

2013 Accord V6 4-Door

From VIN 1HGCR...DA000001 thru
1HGCR...DA044990

2013 Civic 2-Door

From VN 2HGFG...DH5000001 thru
2HGFG...DH523312

2013 Civic 4-Door

From VIN 19XFB...DE000001 thru
19XFB...DE055643

From VIN 19XFB...DE200001 thru
19XFB...DE254164

From VIN 2HGFB...DH500001 thru
2HGFB...DH563533

2013 Civic Si 2-Door

From VIN 2HGFG...DH700001 thru
2HGFG...DH704830

2013 Civic Si 4-Door

From VIN 2HGFB...DH700001 thru
2HGFB...DH705570

2013 Civic Hybrid

From VIN 19XFB...DE000001 thru
19XFB...DE003328

From VIN 19XFB...DE200001 thru
19XFB...DE203312

CORRECTIVE ACTION

Update the HFL control unit software.

SOFTWARE INFORMATION

HDS Software (PC)

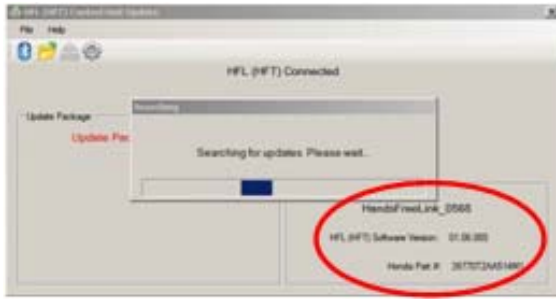
HDS Software Version: 3.010.005

HFL Application Version: 2.1.0.0

NOTE: To avoid an incorrect repair that would not be covered under warranty, use the software version listed above or a later version.

Compatible Vehicles, HFL Control Unit Software Versions, and Part Numbers

- Cross-reference the Software Version and Part Number displayed on the HFL (HFT) Control Unit Update tool window.



- If the vehicle you are working on has one of the corresponding HFL unit P/Ns and HFL software versions listed in the table below, then update the HFL software to version **02.00.000**.

NOTE: If this update is applied to an incorrect VIN, the HFL control unit and the audio unit may be damaged.

Model	HFL Unit P/N	HFL S/W version
2012–13 CR-V	39775-T0A-A50	01.01.000 01.05.000 01.08.000
2012–13 CR-V w/Navigation Package	39775-T0A-A60	
2013 Civic	39770-TR3-A10	01.07.000 01.08.000
2013 Civic w/Navigation	39770-TR3-A20	

- If the vehicle you are working on has one of the corresponding HFL unit P/Ns and HFL software versions listed in the table below, then update the HFL software to version **02.01.000**.

NOTE: If this update is applied to an incorrect VIN, the HFL control unit and the audio unit may be damaged.

Model	HFL Unit P/N	HFL S/W version
2013 Accord	39770-T2A-A81	00.07.000 01.00.000 01.06.000
2013 Accord w/Touchscreen Audio	39770-T2A-A71	
2013 Accord w/Navigation Package	39770-T2A-A51	

WARRANTY CLAIM INFORMATION

The normal warranty applies.

OP#	Description	FRT
0525A1	Do the HFL Control Unit Update	0.3
0535A2	Accord Only: If necessary, update the Audio Navigation Unit, refer to S/B 13-070, <i>Updating Programmable HFL (HFT) Control Units</i>	0.3

Failed Part: 39770-T2A-A51
 Defect Code: 03214
 Symptom Code: 03217
 Skill Level: Repair Technician

REPAIR PROCEDURE

Update the HFL control unit software. Refer to the following year and model-specific service bulletins:

- 2013 Accord, S/B 13-070
 NOTE: Use labor op 0535A2 from the warranty claim information when using this bulletin to update the audio-navigation unit.
- 2013 Civic, S/B 13-069
- 2012 CR-V, S/B 12-070

NOTE: If this update is applied to an incorrect VIN, the HFL control unit and the audio unit may be damaged.