NO START—NO KEY DETECTED—REMOTE KEYLESS ENTRY (RKE) FUNCTIONS INOPERATIVE

TSB 13-5-32

FORD:

2013 Fusion

LINCOLN:

2013 MKZ

130532A

ISSUE

Some 2013 Fusion and MKZ vehicles equipped with push button start may exhibit a no crank/no start with a No Key Detected message and all RKE functions inoperative from both remote controls.

ACTION

Reprogram the Radio Transceiver Module (RTM) to the latest calibration using Integrated Diagnostic System (IDS) release 85.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

WARRANTY STATUS: Eligible Under Provisions Of

New Vehicle Limited
Warranty Coverage
Warranty/ESP coverage
limits/policies/prior approvals
are not altered by a TSB.
Warranty/ESP coverage
limits are determined by the
identified causal part and
verified using the OASIS
part coverage tool.

OPERATION DESCRIPTION

DESCRIPTION TIME 2013 Fusion And MKZ: 0.3 Hr.

Reprogram The RTM Includes Time To Clear Codes (Do Not Use With

Any Other Labor Operations)

DEALER CODING

BASIC PART NO. 15K602 CONDITION CODE

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.