

[Next Unread Message](#)**View Message****Sent on** 08 22 2013 **Expires on** 09 04 2013**From** Parts and Service Division**Subject** Request for Visit: 2012 Civic Engine Surge

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2012 Civic Engine Surge

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2012 Civics with a complaint of an engine surge when accelerating from a stop at 3/4 throttle and at 4600-4900 rpm. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Automatic transmission only.
2. 2 door & 4 doors are both accepted.
3. No Si, Natural Gas, or Hybrid.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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