



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Radio Display Will Temporarily -Freeze- On Current Blower Motor Speed Setting

**Models:** 2013 - 2014 Chevrolet Camaro  
Equipped with Radio RPOs UFU or UHQ

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may notice that the blower motor icon on the radio screen will remain "frozen" on any one particular speed. This is a very intermittent concern. Customers will still be able to adjust the blower motor speed up or down as usual, but the actual speed may not match the speed displayed on the radio screen. The radio display may even show that the blower motor is commanded off when it is actually turned on. By cycling the ignition, this concern may be resolved and the displayed blower motor speed will once again match the actual blower motor speed.

### Recommendation/Instructions

In most instances, this concern will not be able to be duplicated by the servicing technician. This can be a very intermittent concern. The displayed blower motor speed can become "stuck" on any speed or even in the "Off" setting. The blower motor will continue to operate normally however, when speeds are changed with the dial on the center stack.

This concern is caused by a software anomaly. Engineering is aware of this concern and there is no repair at this time. If you encounter a vehicle with this concern, make no repairs at this time. Replacing components such as the ICS, radio, or HVAC module will NOT repair this concern. When additional information on this concern becomes available, this PI will be updated with further directions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.