

INTERIOR DOOR PANEL RATTLE—ROUGH ROAD SURFACES—BUILT ON OR BEFORE 1/8/2013

TSB 13-5-3

FORD:
2013 Fusion

LINCOLN:
2013 MKZ

ISSUE

Some 2013 Fusion and MKZ vehicles built on or before 1/8/2013 may exhibit a rattle noise from the interior door panel area over rough road surfaces. This noise can be isolated to the trim cover behind the interior door handle on any of the four doors.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Remove door trim cover. (Figure 1)

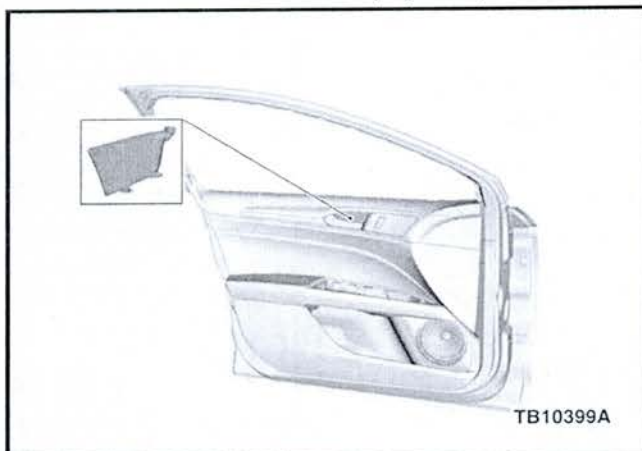


Figure 1 - Article 13-5-3

- a. Using a suitable tool, pull the front of the trim cover first to prevent damage.
 - b. If any of the four tabs are broken, replace the trim cover. Proceed to step 2.
2. From the Rotunda Squeak and Rattle Kit (part number 164-R4900) select one PVC soft foam tape strip (part number 164-R4901).
 - a. Cut a foam tape strip to a size of 10 mm (3/8") wide by 25.4 mm (1") long and apply it to the back side of the cover. (Figure 2)

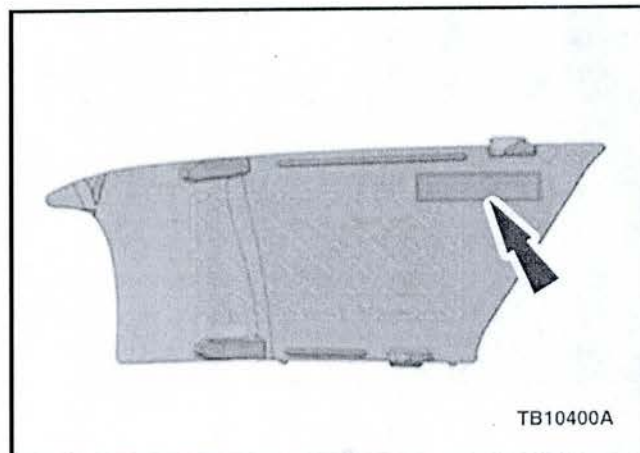


Figure 2 - Article 13-5-3

3. Install door trim cover.

PART NUMBER	PART NAME
DS7Z-5422642-AA	Right Front Door Trim Cover - Fusion
DS7Z-5422643-AA	Left Front Door Trim Cover - Fusion
DS7Z-5426552-AA	Right Rear Door Trim Cover - Fusion
DS7Z-5426553-AA	Left Rear Door Trim Cover - Fusion
DP5Z-5422642-AA	Right Front Door Trim Cover - MKZ
DP5Z-5422643-AA	Left Front Door Trim Cover - MKZ
DP5Z-5426552-AA	Right Rear Door Trim Cover - MKZ
DP5Z-5426553-AA	Left Rear Door Trim Cover - MKZ

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 13-5-3 (Continued)

OPERATION	DESCRIPTION	TIME	130503D	2013 Fusion And MKZ:	0.8 Hr.
130503A	2013 Fusion And MKZ: Inspect And Replace Cover If Necessary Includes Time To Road Test To Diagnose And Install Foam Tape One (1) Door (Do Not Use With Any Other Labor Operations)	0.5 Hr.		Inspect And Replace Cover If Necessary Includes Time To Road Test To Diagnose And Install Foam Tape Four (4) Doors (Do Not Use With Any Other Labor Operations)	
			DEALER CODING		
130503B	2013 Fusion And MKZ: Inspect And Replace Cover If Necessary Includes Time To Road Test To Diagnose And Install Foam Tape Two (2) Doors (Do Not Use With Any Other Labor Operations)	0.6 Hr.	BASIC PART NO. 5422642		CONDITION CODE 33
130503C	2013 Fusion And MKZ: Inspect And Replace Cover If Necessary Includes Time To Road Test To Diagnose And Install Foam Tape Three (3) Doors (Do Not Use With Any Other Labor Operations)	0.7 Hr.			