

SB-10052732-4010

Version: Published (2.0) Status: Published and visible to all readers Publication Start Date: 8/30/2013 7:07 AM

Page ▾ Workflow ▾ Tools ▾  Edit Page

Technical Information Bulletin

02-131



Section

Cab - 02

Subject

Sun Visor requires new support brackets.

Release Date

8/23/2013

Condition

PHASE 1: Sun Visor mounted on T680/T880 chassis have the potential to flutter in certain conditions. Flutter may cause cracking in roof panels. Sun visor needs to be removed and cab to be inspected under mounting brackets for cracks. If cracks found, photos of damage are required.

PHASE 2 (future TIB): If inspection reveals cracking in roof panel, your District Service Manager will provide repair instructions. For all trucks, new sun visor mounting brackets will be installed and sun visor will be mounted to new brackets.

Chassis Affected

232 T680/T880 Daycab chassis with sun visor manufactured before 8/15/2013.

Action

CAMPAIGN

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the attached procedure. Review the DWC or SIR online systems for "Complete" next to the "02131" campaign code prior to performing this repair.

NOTE: Chassis affected are so new that Kenworth may not have customers' names and addresses registered. Please contact your customers or check your lot for these chassis.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 8/15/2014, whichever is greater, Kenworth will pay for parts at dealer net, plus applicable mark-up and labor. File the appropriate Quick Claim or long claim form, if required.

Quick Claim **02131A**: Remove sun visor and inspect under brackets, 0.3 hours labor.

Quick Claim **02131B**: Remove sun visor and inspect under brackets, document and seal crack, 0.5 hours labor and \$5 miscellaneous silicone.

CLAIM CODING

Failure Location: 002-009-001	Work Accomplished: 43
Failure Type: 340	Responsibility Code: 01
SRT Code: 043-XXX	Supplier Code: NA

Parts

PHASE 1: No parts required for removal of sun visor.

PHASE 2: Replacement brackets and roof panel repairs TBD on future TIB.

Background

Sun visor flutter may fatigue the roof at center mount. Visor needs to be removed and brackets will be replaced with new parts when available.

Procedure

 [Phase 1 procedure](#)

Attachments

 [Chassis List](#)  [Customer Letter](#)

Authored by: PH

Access to PACCAR's Enterprise Portal is provided as a benefit of doing business with PACCAR. All applications and content accessed through this system are confidential and proprietary and the property of PACCAR Inc and its suppliers, and must be kept strictly confidential pursuant to the contract licensing such access. Disclosure, publication, release or distribution of any material found on PACCAR systems to any person other than employees with a need to know such information is strictly prohibited. All activity on this system is monitored. If PACCAR suspects or discovers any unauthorized activity, access may be immediately terminated without prior notification. Violators may be

subject to legal action.

© Copyright 2013 PACCAR Inc. All rights reserved. We welcome your [feedback](#) on this page. For technical questions or concerns about this page, please contact the [DealerNet Webmaster](#).