

 HYUNDAI NEW THINKING. NEW POSSIBILITIES. Technical Service Bulletin	GROUP	NUMBER
	CAMPAIGN	13-01-023
	DATE	MODEL(S)
	MAY 2013	SANTA FE (NC)
SUBJECT: HEADLINER DUAL LOCK ANCHOR INSPECTION AND REPLACEMENT (SERVICE CAMPAIGN TP1)		

★ IMPORTANT

*****DEALER STOCK ONLY*****

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: This bulletin provides the procedure to inspect and repair the headliner dual lock anchors.



Applicable Vehicles: Start of Production to February 06, 2013.

Parts Information:

PART NAME	PART #	QTY
Dual Lock	85471-B8010-QQH	1
3M 4298UV Primer (Adhesion Promoter)	00232-19058	1

Warranty Information:

Op Code	Operation	Op Time
30C015R0	ROOF TRIM DUAL LOCK INSPECTION	0.1 M/H
30C015R1	ROOF TRIM DUAL LOCK INSPECTION AND REPLACEMENT (One Side)	0.4 M/H
30C015R2	ROOF TRIM DUAL LOCK INSPECTION AND REPLACEMENT (Both Sides)	0.7 M/H

NOTE: submit claim on campaign claim entry screen

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Inspection Procedure:

01. Open sunshade.

*** NOTE**

Gloves should be worn for this process.

CAUTION

DO NOT OPEN SUNROOF IF PAINT PROTECTION FILM (PPF) IS STILL APPLIED TO SUNROOF.



02.

*** NOTE**

Total of 10 Dual Lock Anchors. See picture to right for location. Only 6 will be inspected (arrows).

Headliner does not need to be removed from vehicle.



Carefully pull the headliner down as seen in the picture. (Both left and right sides).

Inspect the 6 dual lock anchors (3 on each side). If the anchor backing is removed (from the roof panel or trim) – proceed to steps 3-7 to replace.

If Dual Lock backing is removed from either roof of vehicle or headliner follow next steps.



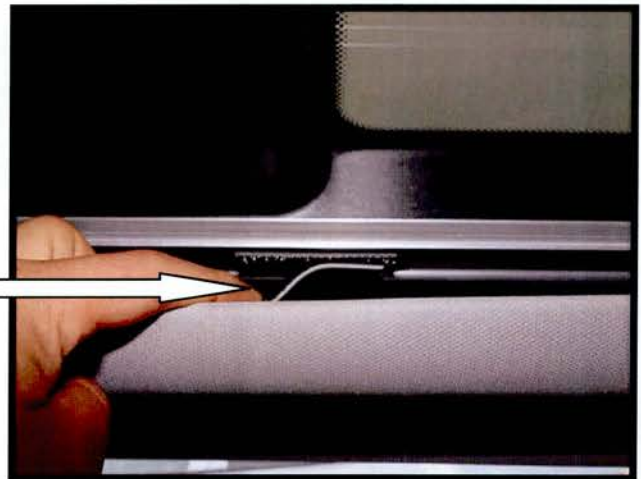
03. Use masking tape or equivalent and mask off the section shown in the photo.



04. Remove Dual Locks.

*** NOTE**

This procedure applies to either the upper or lower dual lock anchors.



05. Remove any residue that the anchor may have left.

Clean all surfaces with 50/50 mix of Isopropyl or equivalent and water.

Make sure surface is clean and dry.



06. Apply 3M® - 4298UV Primer (Adhesion Promoter).

Wait 30 seconds to dry.

*** NOTE**

Use a ½ inch width brush to apply the adhesion promoter to where the dual lock anchor will be applied.



07. Stick Dual Lock to surface.
- Apply even pressure to the dual lock anchor for a total of 1 minute.
- Let Dual lock rest for 3 minutes.
- Repeat steps 3 – 7 for all other loose Dual Lock anchors.

