

SB-10052614-3765



SI M01 01 13
Warranties

July 2013
Warranties

This Service Information bulletin supersedes SI M01 01 13 **dated June 2013.**

NEW designates changes to this revision

SUBJECT

Electro-Hydraulic Power-Assist Steering Pump (EHPS) and Cooling Fan: Warranty Extension to 13 years/150,000 miles

MODEL

R50

R52

R53

All produced up to and including February 9, 2005

INFORMATION

MINI has become aware of a potential problem with the durability of the Electro-Hydraulic Power (Assist) Steering (EHPS) Pump and Cooling Fan on MY 2002 to 2005 (MINI Cooper and Cooper S Hardtops and Convertibles), as noted above.

On the vehicles identified above, the warranty coverage for the following components has been extended to 13 years or 150,000 miles, whichever occurs first, as determined from the original in-service date:

- Power steering pump (EHPS); and the
- Cooling fan/auxiliary wiring harness

This is a **“warranty coverage extension”** and **not a Recall or Service Action. There is no immediate repair required except if the MINI vehicle is currently experiencing a problem.**

This extended coverage does not apply to the following:

- Hydraulic steering gear assembly
- Oil carrier (tank)
- Supply hose (intake manifold) and return pipe
- Pressure hose assembly and set pipe; or
- MINI vehicles produced on or after February 10, 2005

Customer Notification Letter of the Warranty Coverage Extension

Even though this is NOT a Recall, BMW has decided to send a “Customer Notification” letter to inform

customers of the extension of the MINI New Passenger Limited Warranty for the specific components listed above.

A sample letter is attached.

To assist you in identifying the eligible vehicles, the DCSnet Warranty Vehicle Inquiry has been updated. Please select the “Vehicle Comment” button to display the extended coverage information.

SITUATION

On affected vehicles, the electro-hydraulic power steering (EHPS) pump can fail.

PROCEDURE

If the EHPS pump or cooling fan fails during the extended warranty coverage period, perform the appropriate repair to replace the power steering pump, together with the fan and, if necessary, the auxiliary wiring harness when a poor or no electrical contact-related issue exists.

Do not perform this repair as a preventive measure.

NEW For the repair instructions, refer to REP 32 41 030.

The first repair is to be submitted as outlined in the Warranty Information section below.

Should the part fail again, subsequent repairs must be submitted following the normal parts warranty rules.

Note: Always check the “Vehicle Comments” section first before performing any repairs.

NEW PARTS INFORMATION

The standard EPC replacement part numbers listed below are being provided for your convenience.

Note: Please only order the necessary parts, in the quantities needed, for customers’ vehicles that have confirmed failures.

Part Number	Description	Quantity
32 41 6 778 425	Power steering pump	1
32 41 6 857 718	Fan with protective grille	1
07 11 9 904 295	Self-locking collar nut	3
83 29 0 429 576	Hydraulic fluid CHF 11 S (1000 ml)	As needed

Additional hardware as needed.

Part Number	Description	Qty as needed
07 13 6 778 958	Rubber mounting	Up to 4
32 41 6 757 254	Hex nut with flange	4
32 41 6 754 507	Torx screw	2

07 11 9 904 134	Hex bolt	2
32 11 1 131 345	Hose clamp	2
07 11 9 906 463	Gasket ring	2
32 41 6 762 724	O-ring	1

And if necessary

Part Number	Description	Quantity
12 42 7 530 354	Aux wiring harness, servo pump (R50)	1
12 42 7 530 357	Aux wiring harness, servo pump (R52, R53)	1

WARRANTY INFORMATION

The warranty coverage for the Electro-Hydraulic Power-Assist Steering Pump (EHPS) and Cooling Fan has been extended to 13 years or 150,000 miles, whichever occurs first.

This component's warranty extension applies to the **above-listed models only** and is transferable. It is applicable to eligible vehicles that are registered and operated in all 50 states and Puerto Rico.

The existing warranty coverage for all other parts **has not** changed.

Defect Code:	32 41 90 12 00	
Labor Operation:	Labor Allowance:	Description:
00 60 131	Refer to KSD2	Replacing power steering pump for hydraulic steering gear with fan and, if necessary, the auxiliary wiring harness (Main work)
or		
00 60 823	Refer to KSD2	Replacing power steering pump for hydraulic steering gear with fan and, if necessary, the auxiliary wiring harness (Plus work – the vehicle is already in the workshop)
and		
Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for used quantities of power steering fluid (MINI bulk P/N 83 29 0 429 576 – 1000ml. Do not use these part numbers for claim submission)

Labor operation code 00 60 131 is a Main labor operation. If you are using a Main labor code for another repair,

use the Plus code labor operation 00 60 823 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

Sublet calculation: Reimbursement for used quantities of required power steering fluid (MINI bulk P/N 83 29 0 429 576 – 1000ml) at dealer net plus handling. Enter this material cost in sublet and itemize the amount in the claim comment section.

Towing

For MINI vehicles requiring towing for the issue outlined in this Service Information bulletin, which are not eligible for towing coverage under the MINI Roadside Assistance Program, claim the related towing expense under Defect Code 32 41 90 12 00, as follows:

- Sublet Code 3
- Enter dollar amount with no markup.
- In the comment section, enter: Towing the MINI vehicle to the workshop to replace the power steering pump (EHPS) and cooling fan per the 13 year/150,000 mile warranty.
- Retain the “original” towing invoice in your files and attach it to the Repair Order; the Warranty department may request this documentation during the claim review process.
- The towing invoice must show the mileage towed and the total mileage fee, or the hourly fee if the towing was charged hourly.

Prior Customer Pay Repairs

If a customer requests reimbursement for a previously performed repair, please follow the procedure below:

Review the customer-pay invoice (MINI dealer or independent repair shop) to ensure it addresses the issue described in this Service Information bulletin.

Reimburse the customer (labor and parts).

Submit the customer-paid repair expense under Defect Code 32 41 90 12 00, as follows:

- Sublet Code 3
- Dollar amount (with no markup)
- Comment: Reimbursement for allowable expenses related to the previous customer pay repair.
- Retain the “original” customer pay invoice in your files; this documentation may be requested by MINI during the claim review process.

Sublet Explanations

Please **detail and itemize** any claimed sublet(s) (3 – Towing and/or Prior Repair Reimbursement, 4 – Power Steering Fluid, each one individually as necessary) on the repair order and in the claim comment section.

ATTACHMENTS

View PDF attachment [M010113 Customer Letter.](#)

View PDF attachment [M010113 Q&A.](#)

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