



## Service Campaign 63-07

**MODELS**

**AFFECTED:** Certain 2013 Winnebago and Itasca coaches built with Schwintek In Wall Slideout Systems.

**DATE:** July 1, 2013

**SUBJECT:** Slideout control module and stop upgrade.

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**PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.**

Winnebago Industries is conducting a Field Service Campaign on certain 2013 Winnebago & Itasca motorhomes that were built with the Schwintek In Wall Slideout System. There is an available upgrade to the slideout, which will increase reliability of the system. This upgrade involves installing an improved control module as well as tube stops to the interior of the slideout face trim.

**Affected Vehicles and Owner Notification**

Attached to this letter is a list of subject vehicles, which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. These owners are being directed to contact a Winnebago Industries dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Complete this upgrade on all subject vehicles currently in your inventory. Do not deliver any subject units to a customer until this corrective action has been taken.

**If You Need Assistance**

If dealer technical assistance is needed, please contact Winnebago Industries Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com).

Thank you for your cooperation.

A handwritten signature in cursive script that reads "Steven R. Evenson".

Steven R. Evenson  
Director of Parts and Service



**July 1, 2013  
Service Campaign – Schwintek In Wall Slide Upgrade.**

**Repair Procedure:**

Refer to instruction sheet.

**Parts Information:**

The part order should be placed as a service campaign order. You will need the campaign dealer number and the Winnebago Industries serial number for the affected vehicle to place the order. The kit will include 6 tube stops and the new lower amp module. You will use construction adhesive purchased locally to secure the tube stops to the slideout trim.

**Campaign Dealer Number:** 7813

<u>Quantity</u>	<u>Part Description</u>	<u>Winnebago Industries Part Number</u>
1	Module & Stops	SC7813-13-707

**Reimbursement:**

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. For coaches outside of warranty, use authorization number 01G0624T when filling your claim. Both the dealer and the owner must properly sign the repair order before it is submitted to Winnebago Industries.

<b>DESCRIPTION</b>	<b>OPERATION NUMBER</b>	<b>TIME ALLOWANCE</b>	<b>TIC CODE</b>
Replace slideout control module & add stops.	05630799	3.0	6307SB

**FINAL CLAIMS NEED TO BE SUBMITTED NO LATER THAN OCTOBER 1, 2013.**

**If You Need Assistance**

If dealer technical assistance is needed, please contact Winnebago Industries Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at [tecsevice@winnebagoind.com](mailto:tecsevice@winnebagoind.com).



# Service Campaign: 63-07, Tube Stops and Module Replacement

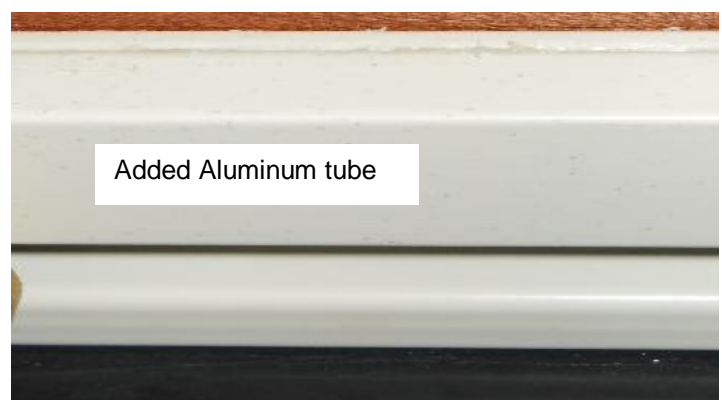
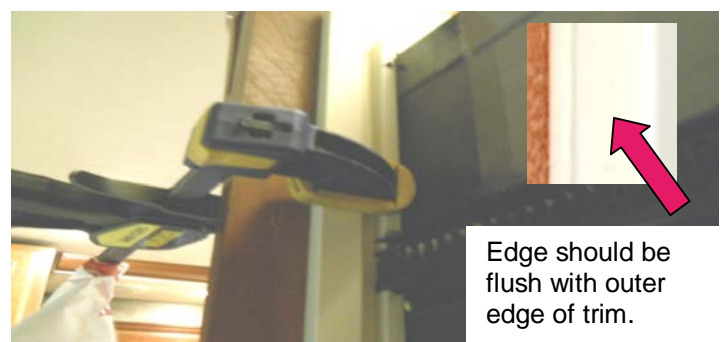
Procedure consists of removal of inside face trim (Bulb seal) and installation of aluminum tube to act as hard stop.

**Parts Required:** Tube stops from campaign kit. Construction adhesive to be purchased locally.

## Procedure:

1. Slideout should be in retracted position. Remove inside vertical and top horizontal face trim bulb seals and discard. Clean trim face of tape residue.
2. Measure tubes to be installed on vertical face trim. Cut to length and dry fit tubes. Apply 1/4" bead of adhesive to aluminum tube that will be installed on inside face trim.
3. Install tube on front and rear vertical face trim making sure it is flush with outer edge of trim. Clamp into place until adhesive sets up. May need to remove excess adhesive.
4. Measure tubes to be installed on top face horizontal trim. Cut to length and dry fit tubes. Apply 1/4" bead of adhesive to aluminum tube. Install tube on top face trim and clamp in place, until adhesive sets up, making sure it is flush with edge of face trim.

Read the entire instructions carefully before starting the procedure. If you have any questions, please Contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by e-mail: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com). This document is confidential and is intended dealer use only.





## Service Campaign: 63-07, Slideout Control Module Update

The purpose is to improve slideout operation.

1. Locate & replace slideout control with updated 8 amp control from campaign kit. (LCI # 326876).

Read the entire instructions carefully before starting the procedure. If you have any questions, please Contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by e-mail: techservice@winnebagoind.com. This document is confidential and is intended for dealer use only.

### Procedure to manually resynchronize Schwintek InWall Slideout

1. Extend slideout. When one end of slideout contacts wall there will be delay and then the side that needs to catch up will extend until it contacts wall.
2. Push "In" button, then "Extend" button to make sure slideout is fully extended.
3. Push "In" button one second, then "Extend" button and hold until no noise is heard. This should complete resynchronization.

