



Service Bulletin

File in Section: -

Bulletin No.: PIE0251B

Date: July, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Engine Oil Leak at Oil Filter Adapter or Front Cover

Models: 2013 Buick Enclave, LaCrosse
2013 Cadillac ATS, CTS, SRX, XTS
2013 Chevrolet Camaro, Caprice PPV, Equinox, Impala, Traverse
2014 Chevrolet Impala
2013 GMC Acadia, Terrain
Equipped with 3.0L or 3.6L Engine (RPO LFW, LFX or LLT)

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information PIs.

This PI has been revised to update the Contact Information. Please discard PIE0251A.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment on a fluid leak under the front of the vehicle.

Further inspection will reveal the leak to be engine oil and show the leak appears to be coming from the oil filter adapter or the front cover.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

After cleaning the suspect area, use a leak detection lamp and dye to confirm that the leak is engine oil and it is coming from the engine oil filter adapter, oil filter adapter mating surfaces or the front cover. If the leak is engine oil and it is coming from one of the specified areas, please contact the engineer listed below for additional instructions. DO NOT attempt repair or disrupt the sealing interfaces prior to calling.

Digital pictures of the leak area may be requested, or depending on the location of the vehicle, the engineer may want to visit the dealership to examine the vehicle prior to attempting any repairs or to direct the diagnostic process.

If pictures are requested, they should be sent using the Field Reporting Process. Submit a report as outlined in the latest version of Corporate Bulletin Number 02-00-89-002 (U.S. Dealers) or 10-00-89-006 (Canada Dealers). The report must include the PIE number for warranty claim payment.

Contact Information

Engineer Name	Phone Number
Alec Peeples	586-709-2769

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
J7584*	Engineering Information – Engine Oil Leak at Oil Filter Adapter or Front Cover	0.6 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		