

[Next Unread Message](#)**View Message****Sent on** 06 05 2013 **Expires on** 06 19 2013**From** Parts and Service Division**Subject** Request for Visit: 2012-2013 TL Speaker Noise Issues

**To:** All Acura Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Visit: 2012-2013 TL Speaker Noise Issues

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda (AHM) is investigating certain 2012-2013 TLs with speaker noise issues. To fully understand the cause of this occurrence, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time & repeat complaints are okay.
2. All trims are okay.
3. Click [here](#) to answer a short questionnaire to describe the noise issues.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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