INTERACTIVE NETWORK

SB-10052467-1595

Next Unro	ead Message	View Message	
Sent on	06	05 2013 Expires on 06 19 2013	
From	Parts ar	Parts and Service Division	
Subject	Reques	Request for Parts: 2011-2013 Pilot Front Wheel Bearing Noise	
	To: From: RE:	All Honda Service Managers/Advisors Technical Research & Support Group Request for Parts: 2011-2013 Pilot Front Wheel Bearing Noise	

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2011-2013 Pilots with a complaint of a noise coming from the front wheel bearing while driving. The noise can be described as humming, moaning, or droning. To fully understand the cause of this occurrence, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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