

[Next Unread Message](#)**View Message****Sent on** 06 05 2013 **Expires on** 06 19 2013**From** Parts and Service Division**Subject** Request for Info: 2013 Civic Front Brake Noise

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**Re:** Request for Info: 2013 Civic Front Brake Noise

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda (AHM) is investigating certain 2013 Civics with a complaint of front brake noise when braking. The noise can be described as grinding, squeaking or squealing. To fully understand the cause of this condition, AHM would like to collect pertinent information from the vehicle prior to you attempting a repair of any kind.

**Qualifier**

AHM is interested ONLY if the vehicle meets the following requirement:

1. First time complaint only.
2. The vehicle must be within 6 months of the date of sale.
3. 4 doors only.
4. No Si accepted.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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