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| Technical Journal | |  | |
| TITLE: Outer door handle, poor reception for keyless signal | | | |
| REF NO: TJ 27762 | ISSUING DEPARTMENT: Technical Service | CAR MARKET: United States and Canada | |
| PARTNER: 3 US 7510 Volvo Cars North America | | ISSUE DATE: | |
| FUNC GROUP: 8340 | FUNC DESC: Lock, handle | YEAR 2013 | MONTH 06 |
| | | DAY 21 | |
| Page 1 of 2 | | | |

“Fixed Right — First Time”

Attachment

Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|-----------------|------------------|
| 134 | | | | | | | 2012-2012 | | 0107255-0119440 | 201142-201150 |

CSC Customer Symptom Codes

| Code | Description |
|------|--|
| VK | Doors/Exterior door handle problems |
| VY | Doors/Manual locking/unlocking does not work |

DTC Diagnostic Trouble Codes

| Control Module | Code | Fault Type |
|----------------|---------|--------------|
| KVM | B136531 | Intermittent |
| KVM | B135631 | Intermittent |
| KVM | B136131 | Intermittent |
| KVM | B135531 | Intermittent |

Text

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

**DESCRIPTION:**

When locking a vehicle equipped with the keyless system it may not work correctly due to poor reception from the sensor, this is due to inconsistent paint thickness on the door handle (paint codes 019,426,492,614).

PRODUCT MODIFICATION:

Supplier painting process updated from 2011w49

SERVICE:

Replace the handle according to VIDA.

VOLVO STANDARD TIMES GUIDE (VSTG) INFO:

Operation number *83404-2* - **Handle outer front door replace ** - "See VSTG"

83412-2 - **Handle outer rear door replace ** - "See VSTG"

- Claims may be submitted under the new car warranty when there is a documented customer complaint using claim type: 01
- Labor times are valid at the time of release and are subject to change.