



Mack Trucks, Inc.
Greensboro, NC USA

Field Service Bulletin Trucks

Date	Group	No.	Release	Page
6.2013	381	048	01	1(1)

SB - 10052368 - 5204

Instrument Cluster Reprogramming
CHU, CXU

FSB 381-048, Instrument Cluster Reprogramming

(June 2013)

Certain MACK Trucks built between January 1, 2010 and December 31, 2012, may experience a popping sound in the speakers when the key is in the OFF position. This is only seen on vehicles built with a separate radio amplifier and low voltage disconnect system. This is due to a message from the instrument cluster waking up the radio. To resolve this issue follow the procedure below.

Repair

- 1 Secure the vehicle for service by parking it on a flat level surface, applying the parking brake, chocking the rear wheels, and placing the transmission in neutral.
- 2 Reprogram the Instrument Cluster, MID 140 using PTT/VCADS.
- 3 Verify proper cluster operation.

Reimbursement

This repair may be eligible for reimbursement if a product failure was experienced within time and mileage limits of the applicable Warranty coverage. Reimbursement is obtained via the normal claim handling process.	
Claim Type (used only when uploading from the Dealer Bus. Sys.)	01
Labor Code	
Primary Labor Code	7312F-01-80 0.4 hrs.
Causal Part	25170423

Mack Trucks, Inc. engages in a comprehensive program of testing and evaluating to provide the best possible product. Mack Trucks, Inc. however, is not committed to, or liable for updating existing vehicles.