



Service Bulletin

File in Section: -

Bulletin No.: PI0388C

Date: May, 2013

PRELIMINARY INFORMATION

Subject: Seat Belt Webbing/Latch Plate Becomes Twisted

Models: 2011-2013 Buick Enclave, LaCrosse, Regal
 2011-2013 Cadillac CTS, SRX
 2013 Cadillac XTS
 2011-2013 Chevrolet Equinox, Malibu, Traverse, Volt
 2012-2013 Chevrolet Sonic
 2011-2013 GMC Acadia, Terrain

This PI is being revised to add the Cadillac XTS model, graphics, improved Instructions and Warranty Information. Please discard PI0388B.

Condition/Concern



3418125

As shown in the graphic above, some customers may comment that the driver or passenger side seat belt is twisted or the latch plate is facing backward on the webbing. Note that the tip of the latch plate is **incorrectly** positioned outboard of the webbing when stowed.

The slot in the latch plate is opened enough to allow it to slide freely on the seat belt. The opening also allows the seat belt webbing to twist in the latch plate.

Recommendation/Instructions

Do not replace the seat belt retractor assembly. The latch plate can be repositioned properly on the webbing by following the steps below:



3418126

Note: It is easiest if the webbing is folded outward, toward the plastic cover, and not toward the metal bar.

1. Fold the webbing over onto itself above the latch plate.



3419595

2. Grasp the latch plate and push the plate upward over the fold until the twist is removed.



3418129

3. When corrected, the latch plate should be in the orientation shown in the graphic above.

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------|
| 6480008* | Reposition Front Seat Belt Latch Plate, One or Both | 0.2 hr |

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.