HONDA Engineering Request for Investigation AER12120A

2012 CR-V SRS Light On with DTC 44-A1

Background

American Honda (AHM) is investigating certain 2012 CR-Vs with a complaint of the SRS light on and DTC 44-A1 (Failure of the Right Side Impact Sensor) stored. To fully understand the cause of this occurrence, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1.VIN must start with 5J6 or 2HK.

2.First time complaint only.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.