

Crossroads RV  
305 Hawpatch Rd.  
Topeka, IN 46571  
Bulletin # 28

**Technical Service Bulletin**  
**Zinger & Longhorn®**

Service Bulletin: 28

Date: February 2, 2013

Issue: 6 Cubic Refrigerator Baffle inspected & installed in the Refer vent compartment

Dear Customer:

**Reason for This Bulletin**

Crossroads RV (Crossroads) has decided that certain **33 BH Zinger and Longhorn** brand travel trailers, manufactured by Crossroads, need Inspected to determine if a vent baffle was installed to allow for optimal performance of the refrigerator.

The vehicles subject to this bulletin were manufactured and need to have a Baffle installed per the Manufactures specifications to allow for optimal performance of the refrigerator.

**What We Will Do**

Crossroads will install the baffle if required at no cost to you.

**What You Should Do**

At your earliest convenience, Please contact your selling Dealer and bring this letter along with you. This inspection and possible repair is at no cost to you the consumer.

If you have questions concerning this Bulletin or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsv.com', or by phone at 855-226-7496. Please reference **TSB #28** in the *Subject Line*.

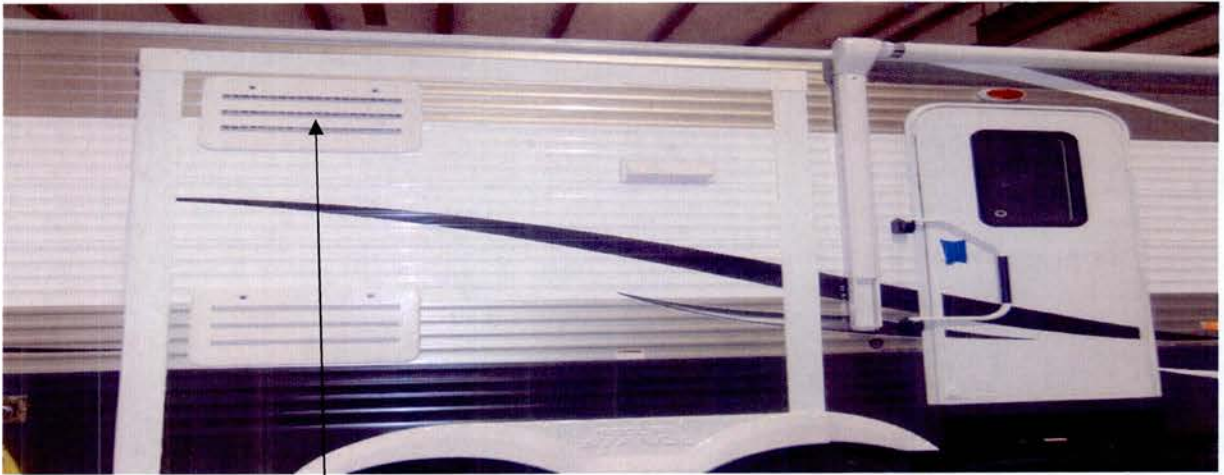
If you had appropriate repairs completed prior to receipt of this (TSB) notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads Warranty/Service Department**.

Sincerely,

**Mark Campbell**  
**Crossroads RV Service Department**

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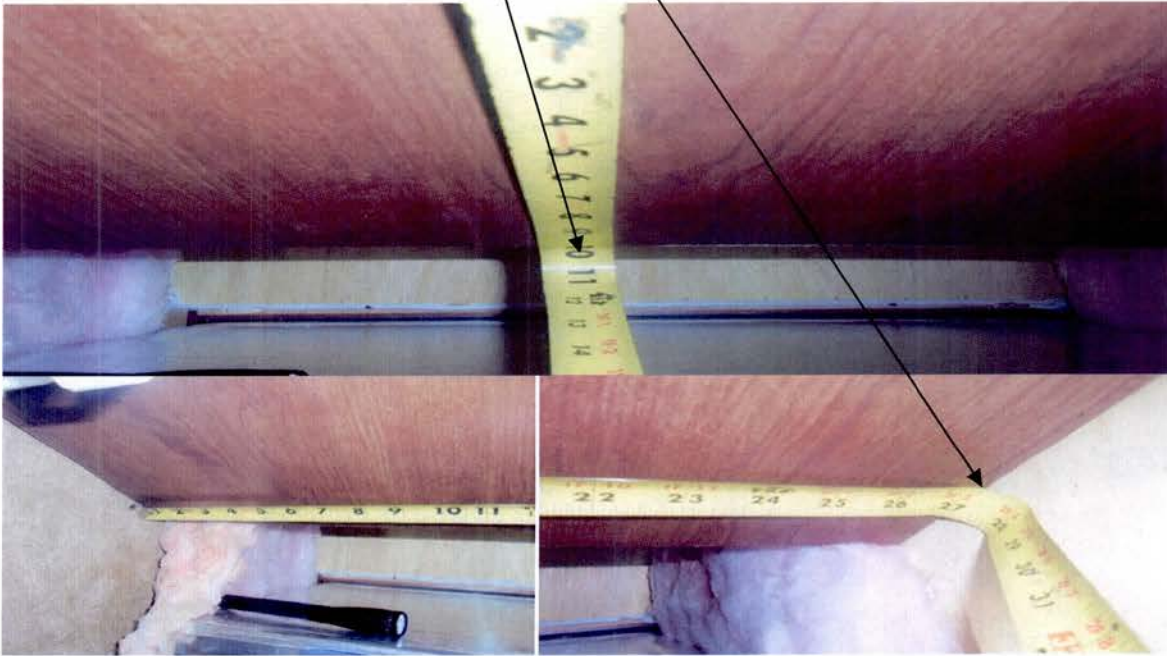
### 33BH Zinger Baffle Install Instructions



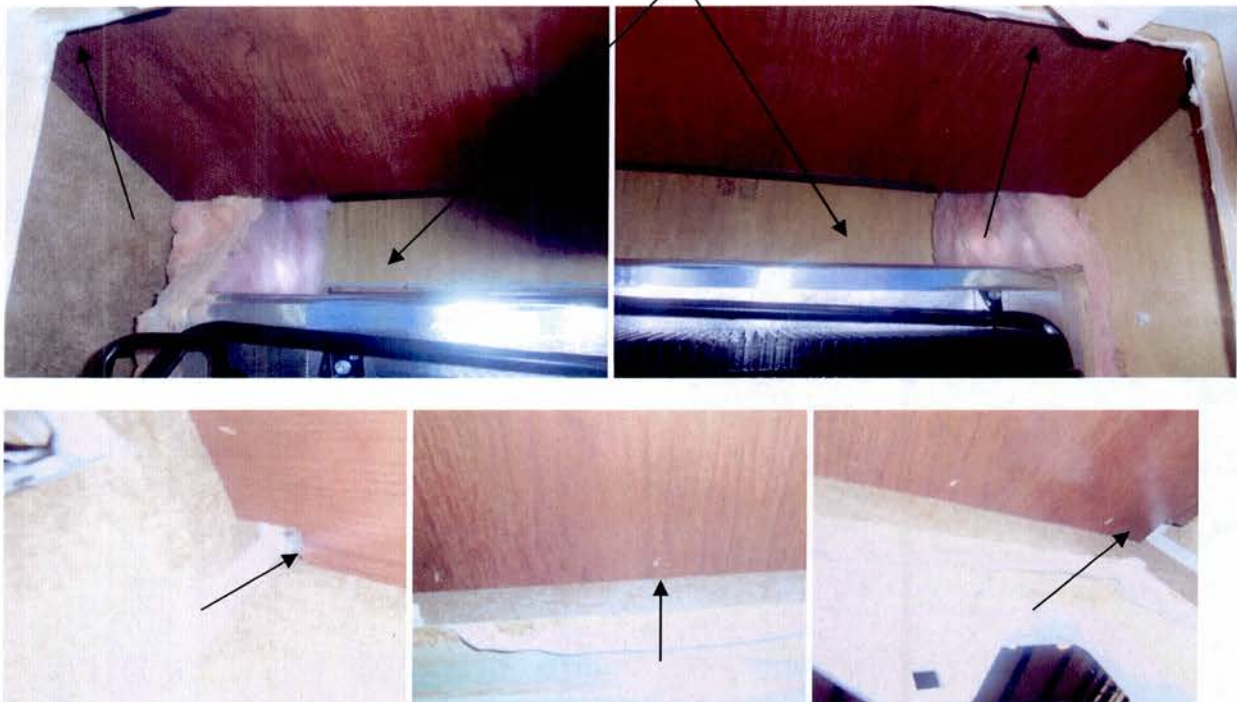
1. A Visual Inspection of the Refer Compartment Should Look like this and have this **Baffle** Installed in the **Top Vent Location** for Proper Ventilation.



2. If the Baffle is missing a 10 inch Wide by 27 inches Long Panel will need to be installed.



3. The Baffle should be **Stapled or Screwed to the Cleat on the Top Interior of the Vent Opening** and **Angled down towards the Back Side of the Refer** to Allow Proper Venting.



4. Once completed, there should be at least **4 Inches of Clearance** between the Baffle Panel and the Refrigerator Top.

