



Service Bulletin

File in Section: -

Bulletin No.: PIE0249

Date: March, 2013

PRELIMINARY INFORMATION

Subject: Engineering Information – Service Power Steering and/or Traction Control System (TCS)/StabiliTrak® Light Illuminated

Models: 2013 Chevrolet Malibu

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

Condition

Important: This bulletin only applies to vehicles with DTC C0710.XX stored in the Electronic Brake Control module (EBCM).

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment the Service Power Steering and/or Traction Control System (TCS)/StabiliTrak® Light(s) are Illuminated.

While diagnosing the condition, the technician may find DTC C0710.XX stored in the Electronic Brake Control Module (EBCM). If the DTC is found in the EBCM, proceed with the Instructions section below.

If this is not the initial finding (DTC found in a different module), proceed with established diagnostic procedures in SI.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

Important: Do not clear any codes before contacting one of the engineers listed below.

1. Determine, with information provided by the customer, what the operating conditions were when the Lamp(s) illuminated.
2. Record all DTCs and sub codes stored in all modules in the vehicle.
3. Contact one of the engineers listed below with the recorded information.

Contact Information

Engineer Name	Phone Number
Tyrone Bland	(586) 907-4684
Nancy McMahon	(586) 907-0435

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
E9579*	Engineering Information - Service Power Steering and/or Traction Control System (TCS)/StabiliTrak® Light Illuminated	0.5 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		