

**SB-10052039-1500**

Technical Information Bulletin

52-021

Section

Cab - 02

Subject

K270/K370 Cab Power Outlet

Release Date

1/30/2013

Condition

Listed chassis were incorrectly manufactured with European under dash cab power outlet and cable coil.

Chassis Affected

82 K270s and K370s built between 12/19/11 – 07/11/12. See the attached dealer-chassis list.

Action

Service all chassis affected that qualify within the boundaries defined in the Warranty section below. Use the procedure below. Review DWC or SIR online systems to verify that campaign “52-21” is still open or already completed prior to performing this repair.

Warranty

Through Basic Vehicle Warranty or for repairs completed by 01/31/14, whichever is greater, Kenworth will pay for parts at dealer net, plus applicable mark-up, and 0.5 hours labor. Use Quick Claim 52-021.

CLAIM CODING:

Failure Location: 052-011-009

Work Accomplished: 35

Failure Type: 700

Responsibility Code: 01

SRT Code: 052-XXX

Claim Type: C

Parts

Parts are available from PACCAR Parts.

<u>Quantity</u>	<u>Part Number</u>	<u>Description</u>
1	216510S	Outlet – Power
1	K183-120	Socket – Plug
1	K183-106	Plug – Firewall

Background

K270 and K370 chassis have a European styled cab integrated into North American chassis components. Kenworth is developing modifications to this integration, making cabs more adaptable to the American market, and the repair described is one of those. Additional modifications are being developed and when these are complete (estimated second quarter 2013), a customer letter will be written to alert affected K270 and K370 owners of updates available. This repair bulletin and campaign code in SIR are being published before customer letters so that dealers may undertake specific repairs before the entire set of repairs are available.

Procedure

[TIB 52-021 Procedure.pdf](#)

Attachments

[TIB 52-021 Dealer-Chassis List.xls](#)

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