

Service Campaign Bulletin

Campaign No. 2013010003, January 2013

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 204, Model Year 2012**
Apply Seam Seal to the Left and Right Rocker Panels

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the seam seal at the rocker panels may be missing due to a production issue. An authorized Mercedes-Benz dealer will apply seam seal on the left and right rocker panels at the next workshop service.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall and Service Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

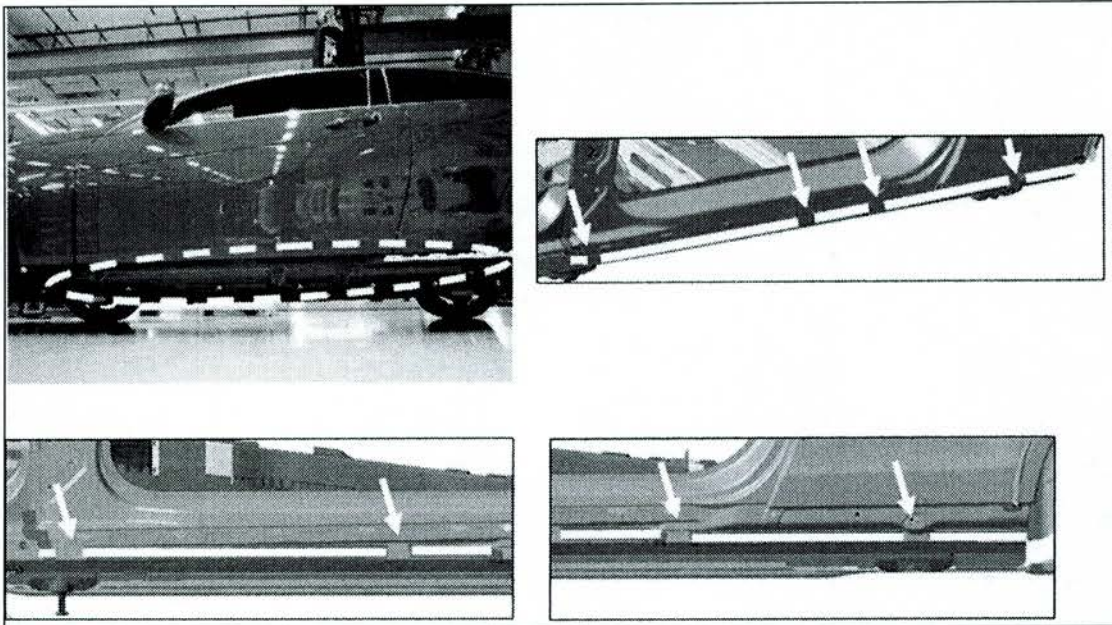
Approximately 72 vehicles are affected.

Order No. P-SC-2013010003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Remove/install longitudinal member panel (circled, Figure 1) at left and right, refer to WIS: AR88.80-P-6000CW.

**Figure 1**

2. Clean the area to be processed under the longitudinal member panel thoroughly and then degrease with silicone remover (marked area).

Note:

Silicone remover is shop supply.

3. Apply missing sealant (to marked areas, Figure 1) using a standard size caulking gun (locally sourced).

Note:

Ensure that the water drains (4 on each side) remain open (arrows, Figure 1).

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Sealant for seam seal gray 310 ml	A 002 989 84 20	100%

Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Apply seal seam at rocker panel at left and right (02-7914).

Damage Code	Operation Number	Labor Time (hrs.)
97 900 32 7	02-7914	1.7

Note:

Labor times are subject to change.