

# SERVICE CAMPAIGN BULLETIN

SUBJECT:

i-MiEV EV-ECU SOFTWARE UPDATE FOR
<b>CLIPPER CREEK EVSE - SERVICE CAMPAIGN</b>

# No: SC-13-001 DATE: January, 2013

CLIPPER CRE	EK EVSE – SERVIC		MODE	L: 2012 i-MiEV
CIRCULATE TO:	[X] GENERAL MANAGER	[] PARTS MANAGER		[X] TECHNICIAN
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCESSO	DR	[X] SALES MANAGER

## PURPOSE

The current internal software programming for the EV–ECU is incompatible with the Electric Vehicle Supply Equipment charger produced by Clipper Creek. Use of a Clipper Creek charger could potentially damage the internal components within the i–MiEV electrical system. If this damage occurs, it could potentially affect the i–MiEV's ability to start. This bulletin describes the procedures necessary to update the software programming of the EV–ECU to ensure compatibility between an i–MiEV and the Clipper Creek EVSE.

# AFFECTED VEHICLES

2012 i-MiEV built from 10/28/2011 - 9/07/2012

## **CUSTOMER NOTIFICATIONS**

A letter will be sent to all owners of affected vehicles requesting them to bring their vehicle to a local <u>certified</u> Mitsubishi i–MiEV dealer to have their EV–ECU updated to the latest software. A copy of the customer notification letter appears at the end of this bulletin.

## **REQUIRED OPERATIONS**

Before starting this campaign procedure, **CHECK THE WARRANTY SUPERSCREEN** to verify if the vehicle is an affected VIN for this campaign and this campaign procedure has not already been completed.

Repairs must be completed by a certified i–MiEV technician. Please ensure the Main Drive battery's charge is properly maintained while the vehicle is not being serviced.

# IMPORTANT

Please ensure the Main Drive battery is fully charged prior to vehicle delivery. If the vehicle cannot be immediately remedied, the Main Drive battery should be charged while the vehicle is waiting for the update. This will limit customer inconvenience and maximize customer satisfaction.

Do not charge the Main Drive battery while performing this reprogramming procedure. If the Main Drive battery is being charged, please disconnect the charging cable before proceeding.

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (*www.mitsubishitechinfo.com*).

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## SPECIAL EQUIPMENT

### The following equipment is needed to reprogram the EV-ECU:

- VCI (Vehicle Communication Interface) MB991824.
- MEDIC Laptop computer with A/C power adapter 520924, or 547708.
- MUT-III main harness 'A' (blue connector at the DLC end) MB991910.
- USB 2.0 cable MB991827.
- Reprogramming Database N12121 or higher
  - MEDIC 3 update at 163 or higher.
  - Standalone MUT-III laptop with Reprogramming CD 01/13 installed.

## **REPAIR PROCEDURE**

#### For MEDIC 3 users only: (Stand alone MUT–III users go to step 5)



. Verify the MEDIC 3 is at update **163** or higher.

If your <u>MEDIC 3 update is at least 163</u>, continue with the **REPROGRAMMING PROCEDURE** below.

If your <u>MEDIC 3 update is below 163</u>, update your MEDIC 3 as follows.



. Select the MEDIC 3 "Admin" tab. Click on "Updates."



- 3. If the MEDIC Updates screen advises updates are available, click the "Begin" button.
- Once MEDIC 3 is at update 163 or higher, continue to the **REPROGRAMMING PROCEDURE** on the following pages.

Syr	stem functio	on	ECU Reprogra	In N	12121	N		
45	Data No.	System	New ECU PRI	New SW Part	Current ECU PAN	Current SW Part	CD Ver.:NXXXXXX	
81	18828420	ENONE	18609383	1860636304	10026363	1880936303 1880936302 1880936301 1880936301	11 CALF LANCERILANCER SPORTBACK 4 WT CVT Improvement for mis-detection o P0145 for 3rd 02 sensor monitor. Mis-detect DTC P0015 for timine closed on Mis- df DTC P0016 or P0017 for W/T.	
62	10020419	ENGINE	18608382	1860838204	18606362	1860836203 1860836202 1860836201 1860836200	11 CALF LANCERILANCER UPORTBACK 4 WT MT Improvement for mis-detection of P0145 for 3rd 02 sensor monital. No-detect DTC P0012 for timing chain elongation. Mis- ef DTC P0015 or P0017 for WT.	~
63	10028410	ENONE	19600437	1860063723	196004537	1860963702 1860963701 1860963700	11 CALF OUTLANDER SPORT(RVR) 4B11 E Improvement for mis-detection of DTC P014 O2 sensor monitor. Mis-detection of DTC P0 trying share elongation. Mis-detection of DT or P0011 for WY.	
64	8E37A213	ETACS	8637A653 8637A651 8637A653	8637A643-A 8637A643-A 8637A643-A	86374652 86374651 86374650	86374642-A 86374641-A 86374641-A	11 LANCERLANCER SPORTBACKULANCER EVOLUTION/OUTLANDER/OUTLANDER SPORT/RVRO Correction of software - Hea	
			8637A642 8637A641 8637A640	8637A643-A 8637A643-A 8637A643-A	8637A642 8637A641 8637A640	86374643-A 86374641-A 86374640-C	come on by themcelves while vehicle being	
25	B637A612	ETACS	8637A322	8837A822-A	8637A322	8637A322-E	10 OUTLANCER Correction of cofeware - r come on by themcelves while vehicle being	W
00	8637A811	ETACS	6637A477	HESTARDI-A	063TAETT	N37A321-C	BE BE OUTLANCER OF 12 LANCER OF 12 L	
Var	uine in Marrian		14					

- Standalone MUT-III Scan Tool Viewer (STV) ONLY: (MEDIC 3 USERS go to the REPROGRAMMING PROCEDURE below). Verify that your MUT-III has the most current version of the reprogramming database:
  - a. From the MUT-III Main Page:
    - Select "Special Function"
    - Select "ECU Reprogramming"
    - Select "Database File Display-CAN"
    - Confirm the database number displayed at the top right of the chart is **N12121**.
    - (1) If the database number displayed on your MUT–III is N12121 or greater, continue to the Reprogramming Procedure below.
    - (2) If the database number displayed on your MUT-III is lower than N12121, locate the Yellow MUT-III Reflash CD 01/13 and follow the instructions on the CD label to update your MUT-III.

# **REPROGRAMMING PROCEDURE**

IN ORDER TO REPROGRAM THE EV-ECU, A BATTERY CHARGER (WITH A CHARGING RATE NOT TO EXCEED 10 AMPS) MUST BE CONNECTED TO THE VEHICLE'S 12V AUXILIARY BATTERY DURING THE REPROGRAMMING PROCEDURE. DO NOT ALLOW THE BATTERY CHARGER TO TIME OUT. CONNECT THE BATTERY CHARGER WHEN INSTRUCTED.

▲ CAUTION WHEN BATTERIES ARE BEING CHARGED, AN EXPLOSIVE GAS FORMS BENEATH THE COVER OF EACH CELL. DO NOT SMOKE NEAR BATTERIES ON CHARGE OR WHICH HAVE RECENTLY BEEN CHARGED. DO NOT BREAK LIVE CIRCUITS AT THE TERMINALS OF THE BATTERIES ON CHARGE. A SPARK WILL OCCUR WHERE THE LIVE CIRCUIT IS BROKEN. KEEP ALL OPEN FLAMES AWAY FROM THE BATTERY.

NOTE: VCI Stand-alone reprogramming is not available for this procedure. The laptop and the VCI must remain connected for the entire procedure.



- 1. With the vehicle parked, set the parking brake and open the hood.
- 2. Remove the 12V auxiliary battery cover. Unscrew the plastic nut (pull up while turning).



- 3. Attach the battery charger (with a charging rate not to exceed 10 amps) to the 12V auxiliary battery.
  - **NOTE:** Ensure battery charger does not time out during this procedure.

## NOTE:

Connect the positive (+) terminal of the 12V auxiliary battery (1) to the positive (+) battery charger cable (2). Connect the negative (-) battery charger cable (3) to the designated ground location (4).

- 4. Connect MUT-III as follows:
  - Turn the laptop computer on. If you're running on battery power and the charge indicator in the lower right hand corner of the screen does not show a full charge, it is recommended that either the laptop battery be charged prior to beginning, or that reprogramming be completed with the A/C power adaptor connected to the laptop.
  - Connect the USB cable to the VCI.
  - When the laptop displays the MUT-III main screen, connect the USB cable to the laptop.
  - Connect the MUT–III main harness with the blue DLC connection to the VCI.
  - Connect the blue connector of the MUT-III main harness to the vehicle's data link connector.
  - Turn the VCI power switch ON. Verify that the indicator lamp in the upper right corner of the screen is green.



## ▲ CAUTION DO NOT DISTURB THE HARNESS CABLES OR CONNECTIONS. INTERRUPTION DURING THE REPROGRAMMING PROCESS COULD CAUSE THE CONTROL UNIT TO LOSE DATA OR PREVENT FUTURE REPROGRAMMING. IF THE USB CABLE IS DISCONNECTED DURING THIS PROCEDURE, A WARNING MESSAGE WILL DISPLAY.



5. Turn the electric motor switch to the ON position.

**NOTE:** Ensure all accessories are off (e.g. lights, heating and AC system, audio/navi unit, etc...).

- 6. From the MEDIC main page,
  - a. Click on MUT-III

	Menu					
	System se	elect			Special functio	'n
	CAN bus dia	gnosis			Configuration	R
What's New June 2012 Diagnostic dat Mar 2012 Diagnostic dat	abase is updated. 💽 abase is updated of "1251Y i	MEV".	USI Inte Exp	DICS 3 connection for V.C.I. aduction of V.C.ILite lanation for the mean aduction of the stop su	-Lite.	
Please sele	act function.			Ver. 27.0		
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	ECU reprogra	amming			All DTCs	
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Prose select fu	nder.					
System fu	anction All DTCs					
	Read all C	DTCs		Eras	se and Read all	DTCs
Select function	Ê	5	2			

b. Select "Special Function."

c. Select "All DTCs."

d. Select "Read all DTCs."

System function All DTCs Read all DTCs (1) Model Year System Name Results V Model Name LANCER EVOLUTION (CZ#) V ELC-AT/CVT/TC-SST Model Year 2012 V Shift Lever Model Code CZ4ASMPFZL# . ~ CRUISE CONTROL ABS/ASC/ASTC/WSS (A.S.C.) AYC/ACD (ACD/AYC) SRS-AIR BAG (2) Air Conditioner Select checking systems. # È DESTIN MMSA (2) 4A2AK24F06E001019 VIN TYPE CK2A CLASS Martin MODEL YEAR 2306 ECLIPSE MODEL ENGINE 4069 (2:4, 54, MPI, MIVEC) TRANSMISSION E9442 (947-EWC) DRIVE FRONT WHEEL DRIVE (1) BODY 20R HATCHBACK SUSPENSION FR-STRUT, FR-M\_LTILINE BRAKE ABS FELDISC RR.CISC (

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e. Make sure the "From 2006MY" field is selected (1). Click on the car icon at the bottom of the page to select your vehicle (2).

f. If the VIN listed does not match the vehicle you are working on, click on the eraser icon at the bottom of the page (1).

Click on the VIN button (2).

g. Click on the icon in the lower RH corner of the screen to have the MUT–III automatically read the VIN (1). If a message appears saying that the VIN cannot be read automatically, manually type the 17 digit VIN into the VIN field (2).

When the VIN is entered correctly, click on the check mark icon to continue (3).

	VIN	JA3215H170	0008933	<		
	TYPE	HA3W			1	
	CLASS	GLDDL#				
Ē	MODEL YEAR	2012				
-	MODEL	i-MiEV				
	ENGINE/MOTOR	Y4F1		(2)		
	TRANSMISSION	F1E1A		(2)		
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~	ABS/ASC/ASTC/WSS (A S C )	+		Mo	del Year 2012	
~	SRS-AIR BAG (For NAS)	+		Mor	del Code HA3WGLDDL#	
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Select	System List System Name NMOBILIZER (Gasoline/EV)	Results		Code U1111	Name Display CAN timeout Not equipped	Status Active
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Select	System List System Name MMOBIL/ZER (Gasoline EV) ECPS-4WS ABS/ASC/ASTC/WSS (A.S.C.) SRS-AIR BAG (For NAS)	Results TC OK OK		Code U1111 U1111 U1111 U1116	Name Display CAN timeout Not equipper Display CAN timeout Not equipper Display CAN timeout Not equipper F A S T CAN timeout No equipper	Status Active Active Active Active Active
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h. Ensure the VIN entered is correct (1).

Click on the check mark icon to continue (2).

i. Click on the check mark icon at the bottom of the page to initiate DTC scan.

Confirm scanning for all DTCs by clicking on the check mark icon when prompted.

j. When the DTC scan completes, there may be **4** DTCs displayed with codes "U1111" and "U1116". This is normal. Proceed with the reprogramming procedure. If there are separate DTCs displayed, trouble shoot the DTC's according to the service manual before proceeding.



(2)

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11 COMP&HTR 12 MCU 13 CMU

k. Click the back arrow icon (1) twice to arrive at the "System Function" screen. Select "ECU reprogramming" (2).

١. Select "Automatic Reprogramming (CAN)".

m. In the lower left column labeled "Systems List", scroll down and select "No. 8, EV-ECU" (1). Click on the check mark icon (2) to continue.



n. A message will advise you that the system will "Automatic search the data."

Click on the check mark icon to search for the updated software.

## NOTE:

If a "Complete Reprogramming" message is displayed, the EV–ECU is already reprogrammed for this concern. If this message displays, <u>do not</u> continue with this reprogramming procedure. Click the check mark to clear the window, then click on the Home icon at the lower left corner of the screen to return to the System Select main page.

If a "Complete Reprogramming" message <u>does not</u> appear, continue with this procedure.

o. The CAN database screen will display.

Confirm the database number at the top right of the table is **N12121** or higher.

Click on the check mark icon to continue.





- p. Confirm reprogramming by clicking on the check mark icon when prompted. It may take up to 15 minutes to complete the reprogramming.
- NOTE: The fog lamps (if applicable) will automatically be turned on during reprogramming.

- q. Once the reprogramming has completed, confirm the new software version is "9499B05601". Click on the check mark icon to continue.
- 7. Turn the electric motor switch to the OFF position. Wait approximately 10 seconds, and turn it back ON. Confirm that the "READY" light is illuminated.
- 8. Turn OFF the electric motor switch. Disconnect the MUT-III and the battery charger.
- 9. Reinstall the 12V auxiliary battery cover and plastic nut. Close the hood.

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#### Warranty / Service Campaign Claim Information

#### Enter all claims as claim type 'C' - Recall/Campaign Claims

Please follow the campaign instructions when entering each claim in order to select the applicable operation codes that correctly match up with the work that was actually performed. A claim example to follow is provided below.

Certain 2012MY - I-MiEV Electric Vehicles

Re	quired Operation to be performed	Labor Operation	Labor Time
1.	Reprogram the EV-ECU	C1301E01	.3 hrs.

### Claim Header Section: 2012MY I-MiEV EV-ECU UPDATE Reprogramming

				Service War	ranty		~	-		Help
Clain Clain	Claim Entry Vehicle Information		Enter in the first 6 characters of this campaign labor operation: C1301E			PQR/VC	)R ≜_			
Campaigr Operatior No Miles/Km VIN Service Technicia	C1301 5000 JA	E	air Date	This campaig certain 2012 Check the Op be certain of <u>C1301E</u> as op	Enter A m is for MY I-M oen Rec: a vehiclo oen are i	s the repre iEV elect all area o e's eligib involved	ogramm tric vehi- of the Su ility. O in this c	Ing the I cle mode perscree nly VIN ampaign	EV-ECU o ls only. n each tim S showing	n ne to
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Dealer:	99320	Ref No:	1				VIN:		)(	
Claim No:		Adj:		Claim Status	: 1	ncomplete	Model an	d Year:		-
			Save 8	Continue	Main N	lenu				÷

After entering in the required customer data, vehicle information, Campaign Operation number and hitting "<u>Save and Continue</u>", the "Repair Performed" fields will be automatically filled in as there is only one possible repair scenario for this campaign.

CAMPAI	GN INFORMATION	ĺ.					
Campaign Operation	C1301E		IMIEV EV-ECU SOFTWARE UPDATE	Repair Performed	C1301E01-UPDATE ECU SOFTWARE	Enter As Sublet	·
	· · · · · · · · · · · · · · · · · · ·			Repair Order No	EX12345	TSB	SC-13-001
Miles / KM	5000						
VIN	JA3215H8CU010000	Repair Date In	02 / 02 / 2013	Repair Date Out	02 / 02 / 2013	ļ	

## **Campaign Claim Example:**

Follow these instructions for claiming for performing the required 2012MY I-MiEV EV-ECU update on involved vehicles.

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## PARTS:

No parts are required or allowed to be claimed for this campaign. Leave this page blank.

Vehicle		Step 2: Parts	Labor	PWA	Review		
Add Page	- Parts Inf	ormation					
Vehicle P	age Compl	eted; Claim Status is Incomplete	e.				
	Delete	Part No	Part Description	Qty	Unit Price	Part Amount	Primary
1	1						
2							

## LABOR:

The full campaign labor operation number of <u>C1301E01</u> and the allowed labor time of .3 hours will be automatically entered as a result of your 'Repair Performed' entry from the "Vehicle" page.

	ITSUBISHI EALER LINK	Vahiela Information	Coments	Recall Claim	DHS Interface	BOBMOB	PR	C.C.and	201
Gran	m cristy	venicle mormation	Corporate	e-reports	Dino interiace	Partvan	PRO	c cen	uer
Vehicle		Parts	Step 3: Labo	x	PWA	Review			
dd Page -	Labor Inf	ormation							
dd Page -	Labor Info	ormation	or Operation Description		Qty		Hours / Sublet Amt	Total Hrs	Labor Amt

### **OTHER CHARGES:**

In some cases, it may be necessary to pick up and drop off a customer's vehicle and/or provide a rental car to allow for adequate recharging of the vehicle for the customer to make a return trip home. Claim the actual vehicle transport costs as towing charges and/or claim for related rental car charges in the lower area of the campaign claim. Towing and/or rental car charges that exceed your dealership's Self-Auth limits will require DPSM approval.

Special Su	ublet Selection			
Select	Labor Operation	Labor Operation Description		Amount
6	SHO	SPECIAL HANDLING ORDER	SHO Parts Order	
	RENTACAR	RENTAL CAR CHARGES	Days Reason <select one=""> Rental Company Invoice Number</select>	
	95300040	FREIGHT CHARGES	Freight Company Invoice Number	
	95200040	TOWING CHARGES	Towing Company Invoice Number	





Mitsubishi Motors North America, Inc.

6400 Katella Avenue Cypress, CA 90630 Telephone: 714-372-6000 www.mitsubishicars.com

AFFECTED VEHICLES MODEL: 2012 i-MiEV (built from 10/28/2011 – 9/7/2012)

Date: February, 2013

Re: Customer Satisfaction Campaign SC-13-001

Dear Mitsubishi Owner,

Mitsubishi Motors always strives to build vehicles with the highest level of quality as continuously improve the level of quality with every vehicle built. We are recommending a rollowing product improvement be performed on your 2012 i-MiEV:

#### **Recommended Product Improvement:**

The current internal software programming for the EV-ECC concentration with the electric Vehicle Supply Equipment charger produced by Clipper Creek. Is incompatible, is created by a software miscommunication between the i-MiEV EV-ECU and charger charger could provide ally damage the internal components within your i-MiEV electrical system. In date the occurs, it could potentially affect your i-MiEV's ability to start.

#### What your dealer will do:

Your Certified Mitsubishi i-MiE ease ill up, the EV-ECU with the latest programming. This update will be complete mesor char may need you rehicle for a liger period of time due to scheduling. Every effort will be made to minimize your incomplete.

#### What you should a...

Please contact your Certified Mitsubishi i-MiEV dealership to schedule an appointment. Although not required, it is recommended to bring this letter when you take your vehicle into the dealership.

If you have already encountered the problem described above, and have paid for the update, you may submit your original receipts and/or other adequate proof of payment to your Certified Mitsubishi dealer for reimbursement.

If you have any questions regarding this customer satisfaction campaign, please contact us:

Mitsubishi Customer Relations Department P.O. Box 6400 Cypress, CA 90630-0064 Phone 1-888-648-7820 Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time

We appreciate your prompt attention to this matter, and apologize for any inconvenience.

Sincerely,

Mitsubishi Motors North America, Inc.

C1301E01