

## i-MID Software Update

### SYMPTOM

The odometer, trip computer, fuel range, and fuel economy statuses are not visible on the i-MID display.

### POSSIBLE CAUSE

There is a problem with the i-MID unit which may prevent it from receiving B-CAN communication messages from other devices on the CAN bus line.

**NOTE:** **Do not** use this USB update device (T/N 07AAZ-TR0A300) in any other vehicle other than those listed in this bulletin because it will result in that vehicle's system(s) operating incorrectly.

### CORRECTIVE ACTION

Update the i-MID software.

### TOOL INFORMATION

USB Update Device: T/N 07AAZ-TR0A300  
 Each dealer was sent a USB update device. If the USB memory stick is lost or not available, call the Special Tools hotline at **1-800-346-6327**.

### WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number: 8415A2

Flat Rate Time: 0.3

Failed Part: 78260-TR0-A11

Defect Code: 03214

Symptom Code: 03217

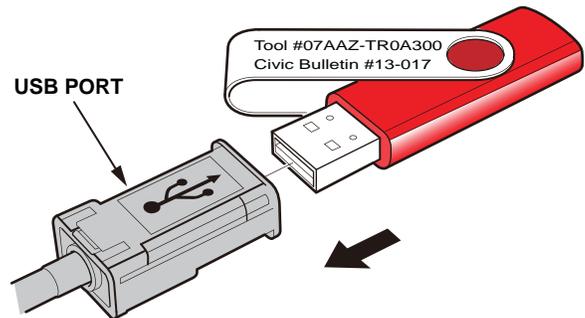
Skill Level: Repair Technician

### REPAIR PROCEDURE

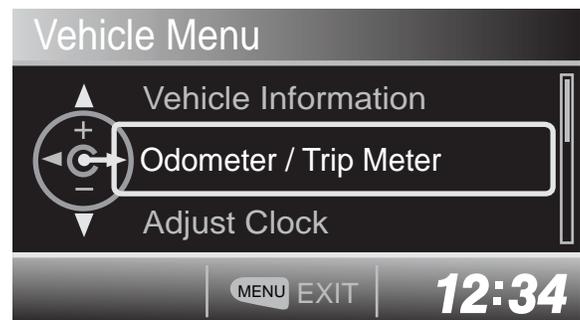
**NOTE:**

- **Keep the ignition switch in the ON (II) position.** Connect a jumper battery to the vehicle. (Do not use a battery charger.)
- To prevent i-MID damage, do not operate anything electrical (audio system, brakes, A/C, power windows, moonroof, etc.) during the update.

1. Connect the USB update device to the USB port located in the center console.



2. Turn the ignition switch to the ON (II) position.
3. Push the MENU button on the steering wheel to access **Vehicle Menu**.

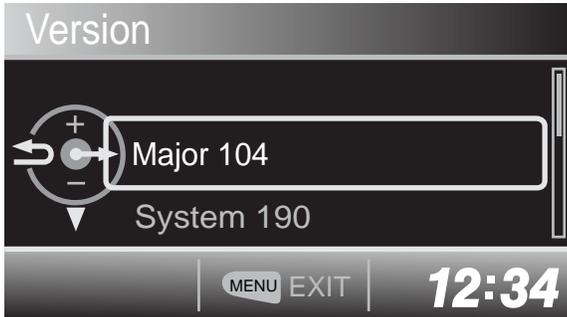


4. Press and hold the MENU button, and press the SOURCE button five times to enter the engineering diagnosis mode. Highlight **Version**, then press the SOURCE button.

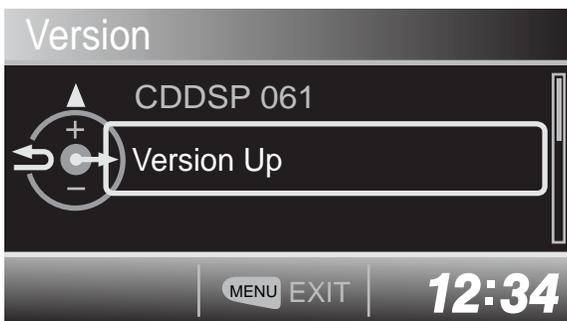


5. Check the software version.

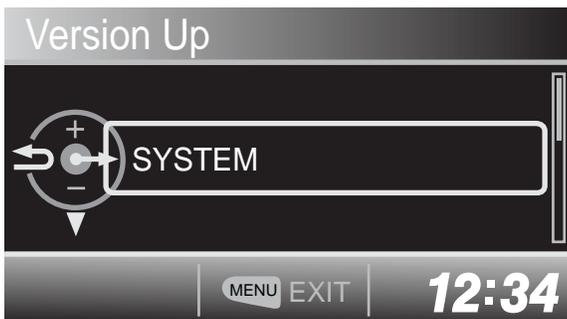
- If the software version is **MajorV105** or later (shown on the i-MID display as **Major 105** or later), this service bulletin does not apply. Continue with normal troubleshooting.
- If the software version is **MajorV104** (shown on the i-MID display as **Major 104**), go to step 6.



6. Scroll down, highlight **Version Up**, and press the SOURCE button.



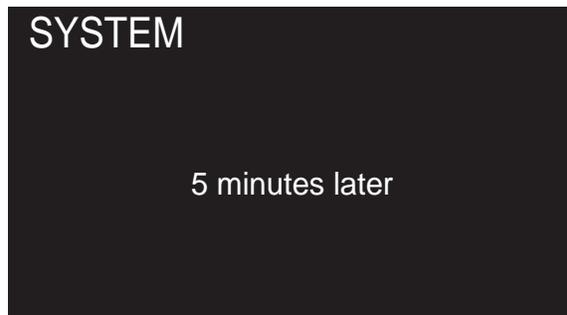
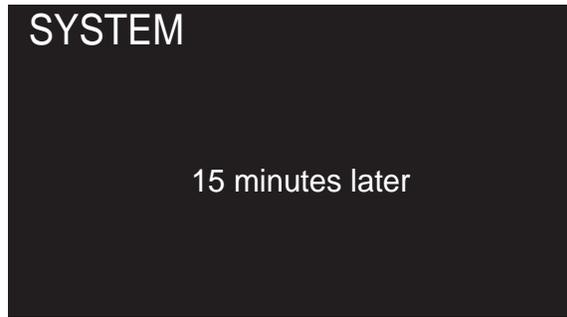
7. Highlight **SYSTEM**, and press the SOURCE button.



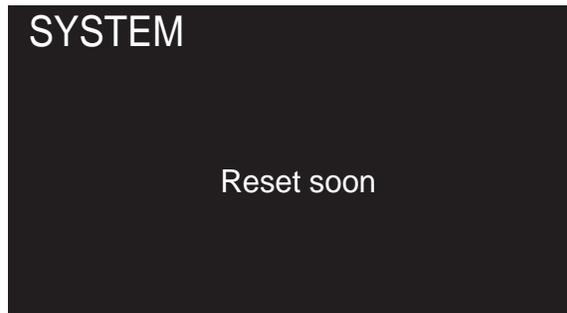
NOTE: If you are in a brightly lit area, the screen may dim. The update should take about 15 to 20 minutes. Do not interrupt the update during this time or the i-MID will be damaged.

8. The update begins, then the following screens appear.

NOTE: Do not remove the USB update device or turn the ignition switch to the LOCK (0) position.



NOTE: The following screen appears when there is about 1 minute left.



9. When the update is completed and the i-MID resets, the clock will begin flashing.
10. Repeat steps 3–5 to check that the software is updated to **MAJORV105**. If the software is not updated, go to step 1 and repeat this procedure.
11. Press the MENU button to exit the diagnosis mode and reset the clock to the correct time. Remove the USB update device.