



Service Bulletin

File in Section: -

Bulletin No.: PI0918

Date: March, 2013

PRELIMINARY INFORMATION

Subject: Information on Avoiding Boot/Washer Damage During Front Lower Control Arm/Ball Joint Service

Models: 2014 Chevrolet Impala
Condition/Concern



3291528



3291530

These vehicles utilize a new style boot on the front lower control arm ball joint as shown in the images above. This boot has an integrated metal washer that helps seal the boot against the steering knuckle. This steel washer and boot can be damaged during service if it is used as a pry point to separate the control arm from the steering knuckle. If damaged, the complete control arm requires replacement. This boot and washer are integral to the control arm and are not serviced or available separately.

Recommendation/Instructions

Do not pry on the boot or washer when separating the lower control arm from the steering knuckle. Per the service procedure, pry open the pinch joint to assist in separation. If necessary, use the steel body of the control arm as a surface to pry against to aid in separation.