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March 2013 Special Policy Adjustment Bulletin SB13-04-S002

SPECIAL POLICY ADJUSTMENT DRIVER DOOR SWITCH SHORT CIRCUIT

To: All Isuzu, VP, and Corporate Service Staff

This letter is being sent to you to notify you of a Special Policy Adjustment – Driver Door Switch Short Circuit on certain Isuzu Ascender passenger vehicles.

Affected Vehicles:

• 2006-2007MY Isuzu Ascender Vehicles

Condition:

If fluid enters the driver's door module, it may cause a short in the circuit board. A short may cause the power door lock and power window switches to function intermittently or become inoperative. In extremely rare cases, a short may cause overheating, which could melt components of the door module, producing odor, smoke, or flame.

Special Policy Adjustment

If a vehicle involved in this special policy demonstrates the condition or symptoms described above, service facilities are to replace the driver door module, regardless of the vehicle's age or mileage.

Service Facility Notification: SERVICE FACILITY NOTIFICATION WILL BEGIN MARCH 29, 2013

Owner Notification:

OWNER NOTIFICATION WILL BEGIN APRIL 5, 2013