

SB-10051875-2022

Reference	SSM64037
Models	LR2 / L359
Title	Freelander 2 / LR2 13MY carpet mats - upgraded parts
Category	Body
Last modified	12-Mar-2013 00:00:00
Symptom	107000 Interior Trim

Issue:

Dealers are reporting instances where customers have complained that the carpet mats for 13MY L359 vehicles do not correctly align to the footwell spaces.

Cause:

As delivered parts not correctly aligned when fitted to integrated hooks in the carpet

Action:

Upgraded parts are now available from your Parts supplier which address the issue of carpet mat mis-alignment to the footwell . For any vehicles in the VIN range H321215 to H345226 where customers have reported this complaint, please order new replacement parts to correct this issue and submit claim as per the standard warranty process.

Vehicles manufactured on or after VIN H345227 will have the upgraded parts fitted as standard. For any issues after this VIN relating to carpet mat mis-alignment, please raise a separate EPQR to cover.