

Service Bulletin

File in Section:

Bulletin No.: PIT5198

Date: February, 2013

PRELIMINARY INFORMATION

Subject: Power Door Locks and/or Windows Inoperative (Inspect Connectors X500, X501, X600)

Models: 2013 Chevrolet Silverado

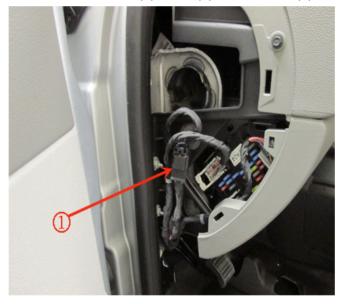
2013 GMC Sierra

Without Memory Seats (RPO AN3) or Power Folding Mirrors (RPO DL3)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that the power door locks and/or windows may be inoperative. This concern may be caused by poor terminal tension at connectors X500 (1), X501 (2), and/or X600 (3), shown below.



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Recommendation/Instructions

Using the Gray Diagnostic Test Probe J-35616-2A, test each of the terminals for proper tension and repair/replace as necessary.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.