



SERVICE CAMPAIGN BULLETIN

Reference:

NTB13-014

Date:

March 7, 2013

VOLUNTARY SERVICE CAMPAIGN 2009 – 2011 STEERING LOCK UNIT

CAMPAIGN ID #: P3208
APPLIED VEHICLES: 2009 – 2010 370Z (Z34)
2009 – 2011 GTR (R35)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Service Campaign to replace the steering lock assembly on certain specific 2009 – 2010 model year 370Z and 2009 – 2011 model year GTR vehicles due to excessive oil within the assembly, which could cause the Body Control Module (BCM) to prevent the engine from starting when the ignition is cycled. This issue does not affect steering or engine operation when the vehicle is already running.

IDENTIFICATION NUMBER

Nissan has assigned identification number P3208 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

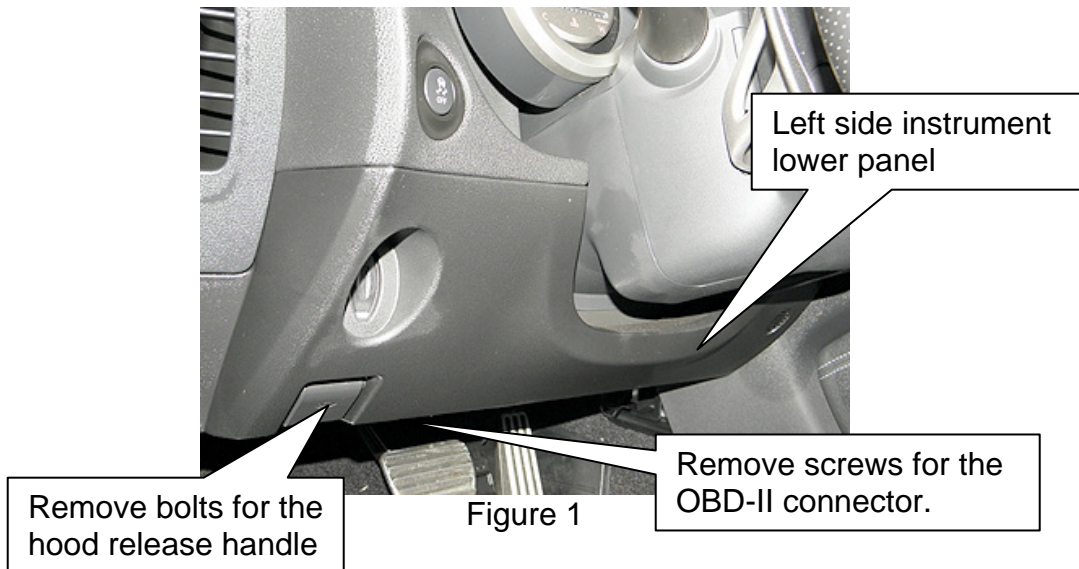
DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Make sure the ignition is OFF.
2. Remove the left side instrument lower panel as follows (see Figures 1 and 2).
 - a. Use a plastic trim tool to snap loose the instrument side finisher LH.
 - b. Remove bolts (1 to 2 depending on model) from the hood release handle.
 - c. Remove screws (1 to 2 depending on model) from the OBD-II connector.
 - d. Use a plastic trim tool to snap loose the left side instrument lower panel.



- e. Disconnect the electrical connectors and the climate control tube.

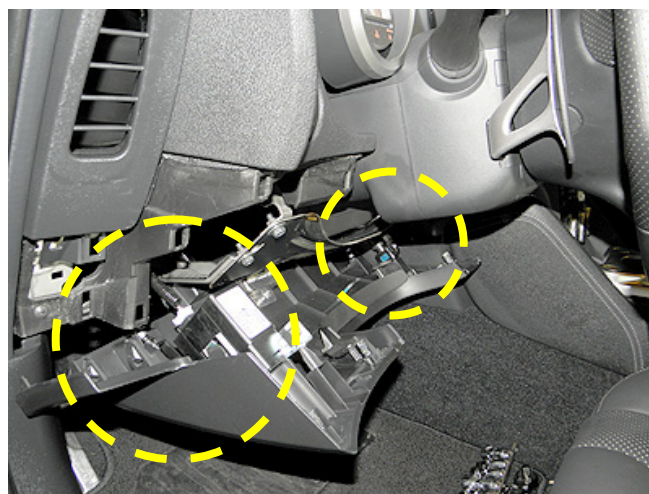


Figure 2

3. Remove the metal knee panel - 4 bolts.

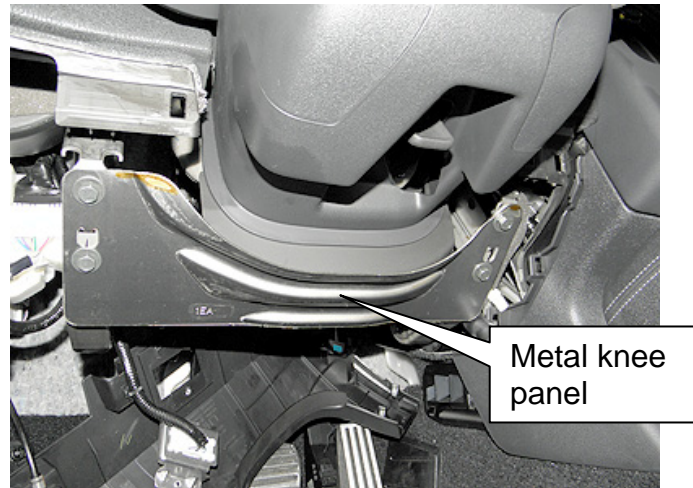


Figure 3

4. Locate Steering Lock Unit.

5. Disconnect the electrical connector from the steering lock unit.

6. Remove the old steering lock unit - 2 tamper resistant bolts.

- Do not damage the steering column.

7. Install the new steering lock unit – finger tighten the new bolts.

8. Reconnect the steering lock unit electrical connector.

9. Turn the ignition ON and confirm the steering is unlocked.

10. Turn the ignition OFF and confirm the steering is locked.

11. Tighten the steering lock unit bolts until the hex heads break off.

12. Reinstall all parts removed in reverse order.

13. Use CONSULT-III to make sure no DTCs have set for BCM/IPDM – erase DTCs that may have set.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Steering Lock Unit Assembly	D8700-JF00D	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: P3208

DESCRIPTION	OP CODE	FRT
Replace Steering Lock Unit	P32080	0.6 hrs

OWNER NOTIFICATION

Dear Nissan Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. We believe that our current and future success depends on your continued satisfaction with Nissan. With that in mind, we want to bring to your attention important information regarding your Nissan GT-R/370Z.

REASON FOR SERVICE CAMPAIGN

Your GT-R/370Z is equipped with an Electronic Steering Column Lock (ESCL) that locks the steering wheel when the vehicle is parked and the ignition is turned off to help prevent theft. On some GT-R/370Z vehicles, due to a manufacturing irregularity that has since been corrected, the ESCL may malfunction after the vehicle is locked and could prevent the engine from starting. This condition, should it occur, will only occur when attempting to start the vehicle, and not while driving. To help prevent this from occurring, Nissan will replace the ESCL assembly in your vehicle.

WHAT NISSAN WILL DO

Your Nissan dealer will replace the Electric Steering Column Lock (ESCL) **free of charge for parts and labor.**

WHAT YOU SHOULD DO

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.

