

T-SB-0010-13

January 14, 2013

Difficult to Restart in Sub-Freezing Temperatures

Service
Category Engine/Hybrid System

Section Starting

Market USA

 Toyota Supports
 ASE Certification 
Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2009 – 2013	Venza	VDS(s): BK3BB, ZK3BB

Introduction

Some 2009 – 2013 model year Venza vehicles equipped with 2GR-FE engines may exhibit difficulty restarting in sub-freezing temperatures (approximately -4°F [-20°C] and lower).

This condition typically occurs in the following situations:

- Engine restart after the initial start using the Remote Engine Starting [RES] system.
- Engine restart after short trips.

A new Engine Room Junction Block Assembly is available to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Venza	TMMK	2WD	4T3ZK3BB#DU054620
		4WD	4T3BK3BB#DU078190

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
EL1226	R & R Engine Room Junction Block Assembly	0.4	82720-0T010	01	02

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.