



NUMBER: 14-002-13

GROUP: Fuel System

DATE: January 30, 2013

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SUBJECT:

Fuel Spit Back During Refueling Due To Inlet Check Valve (X48 Lifetime Warranty Extension)

OVERVIEW:

This bulletin involves replacing the fuel filler tube if the condition occurs.

NOTE: When removing the existing fuel filler tube note how it comes out to aid in installation of the new part.

MODELS:

2005 - 2006 (HB) Durango

NOTE: This Extended Warranty Bulletin applies to vehicles equipped with a gasoline engine built between December 1, 2004 (MDH 1201XX) and January 31, 2006 (MDH0131XX).

SYMPTOM/CONDITION:

Some customers may experience a fuel spit back condition during a refueling event.

DIAGNOSIS:

If the customer experiences the symptom/condition, proceed to the repair procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
AR (1)	CNNZX390AA	Tube, Fuel Filler
AR	6500911	Rivet, Splash Shield Attaching 5 rivets on 2006 4 rivets on 2007 and 2008

REPAIR PROCEDURE:

NOTE: When removing the existing fuel filler tube note how it comes out to aid in installation of the new part.

1. Hoist vehicle.

- 2. Remove Left rear wheel.
- 3. Remove the left quarter panel splash shield.
- 4. On new fuel filler tube verify and write down existing torque (Fig. 1).

NOTE: It may be necessary to loosen the worm gear hose clamp and rotate to allow the fuel filler neck to fit between the body and frame. If clamp is loosened then once installed re-torque to noted value.

CAUTION: Protect Paint and Quarter panel metal during removal and installation.

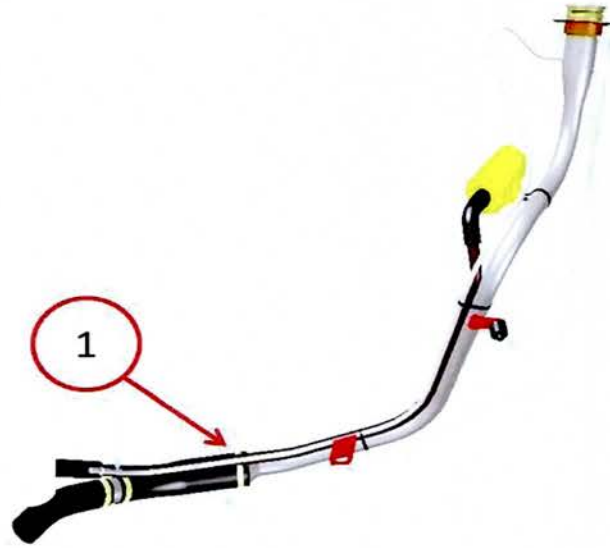


Fig. 1 Fuel Filler Tube

1 - worm gear hose clamp

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- 5. Replace the fuel filler tube, Following the detailed procedures found in DealerCONNECT>TechCONNECT Service Info > 14 - Fuel System> Fuel Delivery > Tube, Fuel Filler removal and installation procedures.
 - 6. Install the left quarter panel splash shield. There are 4 or 5 plastic retaining rivets.
 - 7. Install left rear wheel.

POLICY:

Reimbursable within the provisions of the warranty.

NOTE: Vehicles included in this Service Bulletin have a lifetime warranty for this repair. See Warranty Bulletins; U.S. D-13-09, Canada SAB 2013-05, International ID-13-03 for details associated with the extended warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount

14-60-15-96	Tube, Fuel Filler Replace (C) (2 - Skilled)	0.7 Hrs.
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FAILURE CODE:

ZZ	Service Action
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WARRANTY BULLETIN

TO: Dealer Principal, Service Mgr., Service Adv., and Warranty Claims Administrator

NO: D-13-09

DATE: January 30, 2013

SUBJECT: (X48) Fuel Tank Inlet Check Valve (Fuel Filler Tube) – 2005-2006MY Durango (HB)

FOR: U. S. Dealers
All Business Centers

PURPOSE:

To announce an Extended Warranty on the *Fuel Tank Inlet Check Valve* on certain 2005-2006 MY Dodge Durango vehicles.

This warranty extension coverage is unlimited time and miles.

Affected Vehicles:

2005 – 2006 MY Dodge Durango (HB)

Note: This Extended Warranty Bulletin applies to vehicles equipped with a gasoline engine built between December 1, 2004 (MDH 1201xx) and January 31, 2006 (MDH 0131xx).

TIMING:

Effective Immediately

ACTION:

Always check VIP to verify if a vehicle is involved in a warranty extension. A vehicle involved in this Warranty Extension will display an (X48) *Inlet Check Valve* message in VIP. If no X48 coverage message displays in VIP, no further action is required on your behalf.

All technicians should familiarize themselves with Service Bulletin #14-002-13 dated January 30, 2013 before replacing the Fuel Tank Inlet Check Valve on referenced vehicles. This Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Fuel Tank Inlet Check Valve.

The Global Claim System (GCS) will only honor the extended warranty coverage on the labor operation number.

Refer to Service Bulletin #14-002-13 dated January 30, 2013 for additional Part and LOP Information.

Updates
WAM

**ADDITIONAL INFORMATION:**

If a customer has already experienced this concern and has already paid to have it repaired, the customer should be advised to send their original receipts and/or other adequate proof of payment to the following address for reimbursement:

Chrysler Customer Assistance Center
P.O. Box 21-8007
Auburn Hills, MI 48321-8007
Attention: Reimbursement

Customers with questions or concerns about this issue are being asked to contact their dealership. In the event further assistance is necessary, customers should be advised to contact 1-800-4-A-Dodge (2-36343).

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

Chrysler Group LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.



CHRYSLER GROUP LLC

Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period (3 years or 36,000 miles) on your vehicle's fuel tank inlet check valve has been extended to lifetime coverage. This extended fuel tank inlet check valve warranty coverage applies to select model year 2005 – 2006 Dodge Durangos. Our records show that you either own or lease one of the vehicles affected by this extended warranty.

We are extending the fuel tank inlet check valve warranty period because some of the affected vehicle population may experience fuel spilling out of the filler port during refueling, typically after the fuel fill station nozzle has automatically shut off. If you are experiencing this condition now or in the future, simply contact your dealer to have the repairs performed. **Conversely, if you do not experience this condition, then your fuel fill system is operating correctly and no repair is necessary.**

If you have already experienced this fuel spill condition and previously paid for a repair, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday and Sunday 9:00 AM to 5:00 PM, EST. They can be reached at 1-800-4-A-Dodge (423-6343).

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the inlet check valve/fuel spill back condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

Chrysler is taking this action to demonstrate its commitment to your continued satisfaction.

Chrysler Group LLC