



Service Bulletin

PRELIMINARY INFORMATION

Subject: Doors Locked While Remote Keyless Entry (RKE) Transmitter is in Vehicle

Models: 2011-2013 Cadillac SRX

Attention: This PI also applies to export vehicles.

Condition/Concern

Some customers may comment that the doors locked after leaving the remote keyless entry (RKE) transmitter inside the vehicle and they are unable to get inside the vehicle.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|--|------------------------------------|
| D4808 | Body Control Module Reprogramming with SPS | Use Published Labor Operation Time |