

2013 RDX Steering Wheel Control Issue

Background

American Honda (AHM) is investigating certain 2013 RDXs with a complaint of the SRS light on with DTC 11-1 through 11-B and/or the steering wheel controls (audio, cruise control & paddle shifters) not working.

To fully understand the cause of this occurrence, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers:

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2WD VINs after 5J8TB3H56DL002611.
2. 4WD VINs after 5J8TB4H55DL003674.
3. First time complaint only.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.