



File in Section: -

Bulletin No.: PI0686

Date: March, 2012

## Service Bulletin

# PRELIMINARY INFORMATION

**Subject:** Front Seat Lateral Movement, Clunk, Squeak, Click Noise or Shift While Cornering

**Models:** 2012 Buick Verano  
2011-2012 Chevrolet Cruze  
Equipped with RPO A53, ADS, AH4 6-Way Power or 6-Way Manual Driver or Passenger Seat

### Condition/Concern

Some customers may comment on a lateral movement in the seat while cornering. This condition has also been described as a clunk, squeak, click noise or shift in the seat. This condition occurs on the driver side 6-way manual or power adjusted seat. This condition may also be present on the passenger side seat if the vehicle is equipped with a 6-way adjustable passenger seat.

This condition may be caused by movement between the seat pan and the seat cross tube.

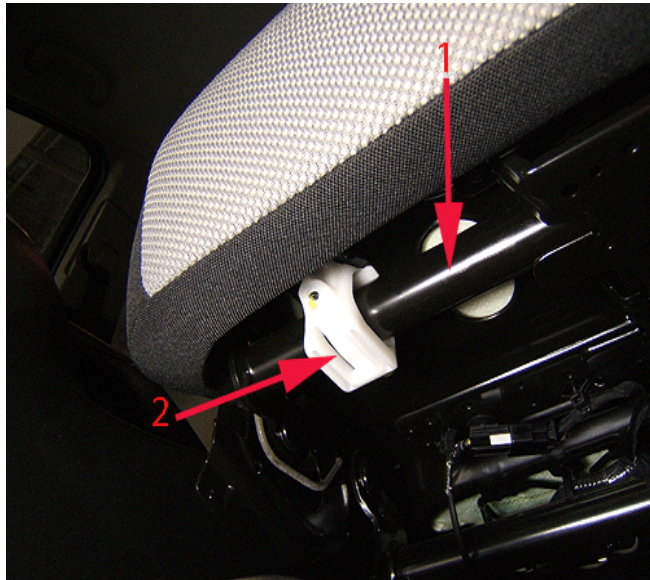
### Recommendation/Instructions



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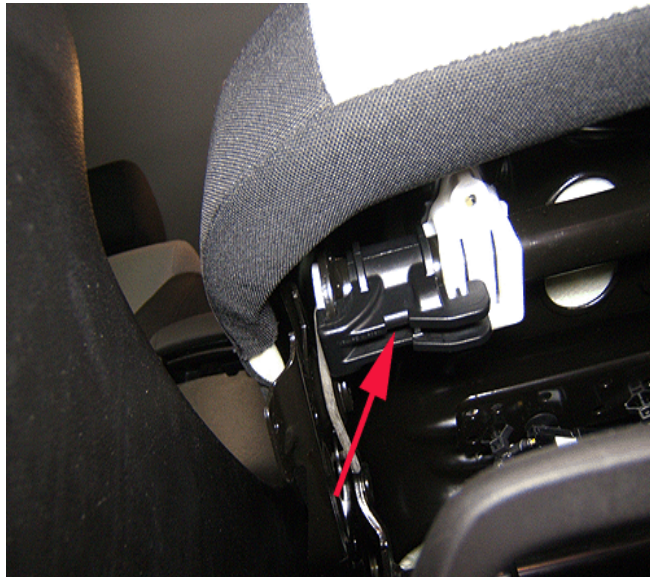
A clip has been made available to eliminate the lateral seat movement. Use the following steps to install the clip to the driver side seat. If the vehicle is equipped with a 6-way adjustable passenger seat, repeat the procedure on the passenger seat.

1. Raise the front of the seat bottom to the highest position and move the seat assembly to the rearmost position.



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2. Locate the front crossbar as shown (1).
- Identify the inboard guide block (2) on manually adjusted seats (closest to center console).
  - Identify the outboard guide block (2) on power adjusted seats (closest to door).



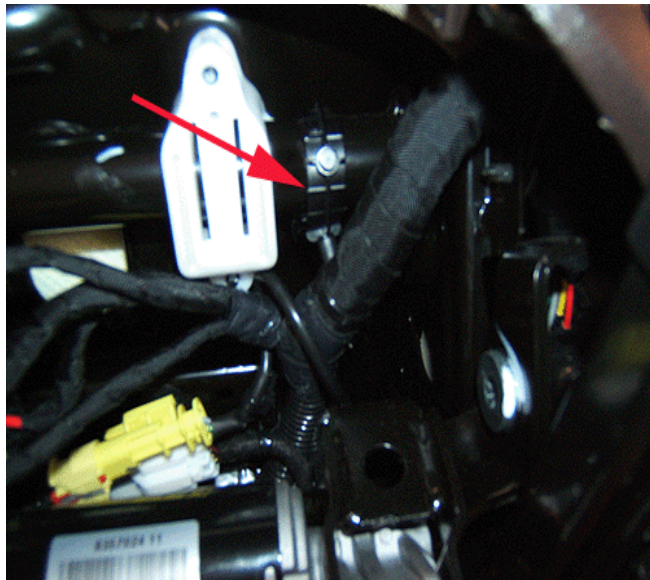
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3. Install the clip as shown. Ensure the clip is fully seated around the crossbar and on the guide block.



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4. Install a nylon wire tie as shown. Trim the excess wire tie material.



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5. On vehicles equipped with power seats, there may be a wire harness attached to the crossbar where the clip is to be installed.
  - If there is a harness clipped to the seat crossbar, remove the harness and clip from the crossbar.
  - Cut the clip off of the harness.
  - Use a second wire tie to re-secure the harness to the new seat clip. Ensure the harness does not come into contact with the connector area of the first wire tie.

Repeat the above steps on the passenger seat if required.

## Parts Information

Part Number	Description	Qty
13405675	Front Seat Cushion Lateral Retainer	1 Per Seat

# Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9509*	Install Front Seat Cushion Lateral Retainer	0.2 hr
Add	For Passenger Seat	0.1 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		