



Service Bulletin



SPECIAL COVERAGE

SUBJECT: Special Coverage Adjustment – Catalytic Converter Warranty Extension

MODELS: 2006-2007 Chevrolet Malibu
Equipped with 2.2L Engine (L61)
2008 Chevrolet Malibu
2006-2008 Pontiac G6
2008 Saturn AURA
Equipped with 2.4L Engine (LE5) and 4-Speed Automatic Transmission (MN5)
2008-2009 Chevrolet Malibu Hybrid
2008-2009 Saturn AURA Hybrid
Equipped with a 2.4L Engine (LAT)

This bulletin has been revised to include 2009 Chevrolet Malibu and Saturn AURA Hybrid vehicles equipped with a 2.4L engine (LAT). Please discard all copies of bulletin 10134B.

CONDITION

Some customers of 2006-2007 model year Chevrolet Malibu vehicles equipped with a 2.2L engine (L61); 2006-2008 model year Pontiac G6 and 2008 model year Chevrolet Malibu and Saturn AURA vehicles equipped with 2.4L Engine (LE5) and 4-speed automatic transmission (MN5); and 2008-2009 model year Chevrolet Malibu and Saturn AURA Hybrid vehicles equipped with a 2.4L engine (LAT) may comment about the illumination of the Malfunction Indicator Lamp. This may be due to erosion of the mat within the catalytic converter.

SPECIAL COVERAGE ADJUSTMENT

This special coverage covers the condition described above for a period of 10 years or 120,000 miles (193,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. The repairs will be made at no charge to the customer.

Dealers are to perform the necessary diagnostic steps to determine if the catalytic converter requires replacement. The customer should not be charged for performing the diagnostic check when it is determined that the catalytic converter is not the cause of the Malfunction Indicator Lamp. A labor code has been provided to submit claims for such diagnosis. Any additional necessary diagnosis and repairs that are not related to the catalytic converter are not covered by this special coverage. The customer should be informed that any further service that is not covered under the New Vehicle Limited Warranty will not be covered by this special coverage.

For 2006-2007 model year Chevrolet Malibu and Pontiac G6 vehicles: Vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after November 17, 2010, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to November 17, 2010, must be submitted to the Service Contract provider.

For 2008 model year Chevrolet Malibu, Pontiac G6, and Saturn AURA vehicles (non hybrid): Vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after August 23, 2011, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to August 23, 2011, must be submitted to the Service Contract provider.

For 2008 model year Chevrolet Malibu and Saturn AURA Hybrid vehicles: Vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after November 2, 2011, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to November 2, 2011, must be submitted to the Service Contract provider.

For 2009 model year Chevrolet Malibu and Saturn AURA Hybrid vehicles: Vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after September 4, 2013, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to September 4, 2013, must be submitted to the Service Contract provider.

VEHICLES INVOLVED

Involved are **certain** 2006-2007 model year Chevrolet Malibu vehicles equipped with a 2.2L engine (L61); 2006-2008 model year Pontiac G6 and 2008 model year Chevrolet Malibu and Saturn AURA vehicles equipped with a 2.4L engine (LE5) and 4-speed automatic transmission (MN5); and 2008-2009 model year Chevrolet Malibu and Saturn AURA Hybrid vehicles equipped with a 2.4L engine (LAT).

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Applicable Warranties section in the Global Warranty Management system.

PARTS INFORMATION

Parts required to complete this special coverage are to be obtained from General Motors Customer Care and Aftersales (GMCC&A).

| PARTS FOR 2006-2007 MY VEHICLES | | |
|--|------------------------------------|-------------------------|
| Part Number | Description | Quantity/Vehicle |
| 12618544 | Manifold, Exh (w/3 Way Ctltc Conv) | 1 |
| 12589453 | Gasket, Exh Manif | 1 |
| 22626930 | Gasket, Exh Manif Pipe (RR Only) | 1 |
| 12617642 | Bracket (Brace), Ctltc Conv | 1 |
| 11518623 | Bolt | 1 |
| 11570734 | Bolt | 1 |
| 11609746 | Nut, HFH M8X1.25 | 10 |

| PARTS FOR 2008 MY VEHICLES (Non Hybrid) | | |
|--|------------------------------------|----|
| 12618546 | Manifold, Exh (w/3 Way Ctltc Conv) | 1 |
| 12589453 | Gasket, Exh Manif | 1 |
| 22626930 | Gasket, Exh Manif Pipe (RR Only) | 1 |
| 11609746 | Nut, HFH M8X1.25 | 10 |

| PARTS FOR 2008 MY VEHICLES (Hybrid) | | |
|--|------------------------------------|----|
| 12618544 | Manifold, Exh (w/3 Way Ctltc Conv) | 1 |
| 12589453 | Gasket, Exh Manif | 1 |
| 22626930 | Gasket, Exh Manif Pipe (RR Only) | 1 |
| 11609746 | Nut, HFH M8X1.25 | 10 |

| PARTS FOR 2009 MY VEHICLES | | |
|-----------------------------------|----------------------------------|----|
| 12626525 | MANIFOLD,EXH (w/3WAY CTLTC CONV) | 1 |
| 12622668 | GASKET, EXH MANIF | 1 |
| 22626930 | GASKET, EXH MANIF PIPE (RR ONLY) | 1 |
| 11609746 | NUT, HFH,M8X1.25 | 10 |

CUSTOMER NOTIFICATION

General Motors will notify customers of this special coverage on their vehicles (see copy of typical customer letter included with this bulletin - actual divisional letter may vary slightly).

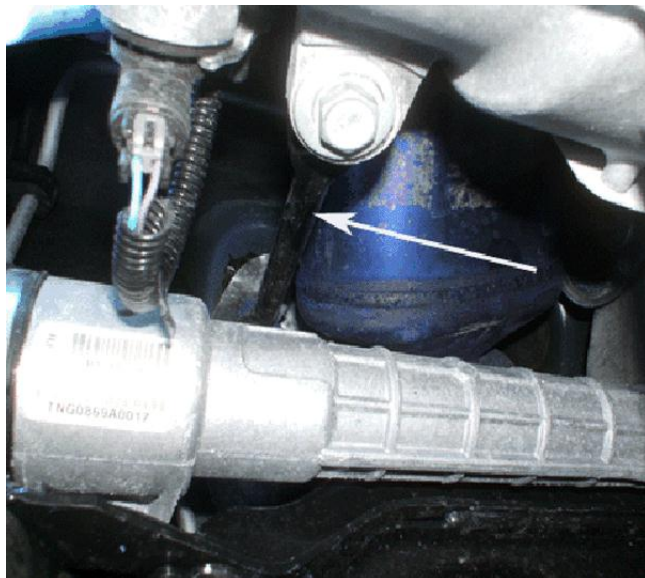
SERVICE PROCEDURE

Caution: The 10 exhaust manifold nuts **MUST** be replaced on all vehicles. Do not reuse the nuts.

Caution: A new catalytic converter bracket (brace) **MUST** be installed on all 2006-2007 model year vehicles, even if the vehicle was not originally equipped with the brace. On 2008-2009 model year vehicles, the original brace must be reinstalled.

1. Verify that the catalytic converter assembly requires replacement. Refer to the appropriate diagnostic information in SI.
 - If the catalytic converter assembly does NOT require replacement, no further action is required. Inform the customer that any additional diagnosis and repairs are not covered under this special coverage.

Note: When replacing the exhaust manifold/converter on 2006-2007 vehicles only, it is also necessary to install support brace, GM P/N 12617642.



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Install the new brace on 2006-2007 model year vehicles, GM P/N 12617642, using a bolt, GM P/N 11570734, to attach the brace to the exhaust manifold/converter. Tighten the bolt to 58 Nm (43 lb ft).

Use bolt, GM P/N 11518623, to attach other end of brace to the transmission. Tighten the bolt to 53 Nm (39 lb ft).

- If the catalytic converter assembly requires replacement, refer to the *Exhaust Manifold Replacement (LE5) or (L61) (2006-2007)*; *Exhaust Manifold Replacement (LAT or LE5) (2008 Malibu & AURA)*; *Catalytic Converter Replacement (LAT, LE9, or LE5) (2009 Malibu & AURA)*, or *Exhaust Manifold Replacement (LE5) (2008 G6)* procedure in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

| Labor Code | Description | Labor Time | Net Item |
|-------------------|---|-------------------|-----------------|
| T5773 | Diagnosis Time Only – No Catalytic Converter Replacement Required | 0.1 – 0.3 | N/A |
| T5774 | Replace Catalytic Converter & Exhaust Manifold | 1.2 | N/A |
| T5775 | Customer Reimbursement (not for use by US GM dealers) | 0.2 | * |

* The amount identified in “Net Item” should represent the dollar amount reimbursed to the customer.

CUSTOMER REIMBURSEMENT - For US

All customer requests for reimbursement for previous repairs for the special coverage condition will be handled by the Customer Assistance Center, not by dealers.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

CUSTOMER REIMBURSEMENT - For Canada

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by. Repairs must have occurred within the 10 years of the date the vehicle was originally placed in service, or 193,000 kilometers, whichever occurs first.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s) (including Service Contract deductibles), a description of the repair, and the person or entity performing the repair.

If the work was done by someone other than a GM dealership, the amount of reimbursement will be limited to the amount that the repair would have cost GM to have it completed by a GM dealership.

COURTESY TRANSPORTATION

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle

service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.



Dear General Motors Customer:

As the owner of a 2006 or 2007 model year Chevrolet Malibu, equipped with a 2.2L engine; 2006, 2007, or 2008 model year Pontiac G6, 2008 model year Chevrolet Malibu or Saturn AURA vehicle, equipped with a 2.4L engine and 4-speed transmission, or 2008-2009 Chevrolet Malibu Hybrid or Saturn AURA Hybrid, equipped with a 2.4L engine, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some of these vehicles may have a condition where the mat within the catalytic converter may erode, causing the illumination of the Malfunction Indicator Lamp.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the catalytic converter. If this condition occurs on your vehicle within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by September 30, 2014.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

| Division | Number | Text Telephones (TTY) |
|-----------------------|----------------|-----------------------|
| Chevrolet | 1-800-630-2438 | 1-800-833-2438 |
| Pontiac | 1-800-620-7668 | 1-800-833-7668 |
| Saturn | 1-800-553-6000 | 1-800-833-6000 |
| Guam | 1-671-648-8450 | |
| Puerto Rico – English | 1-800-496-9992 | |
| Puerto Rico – Español | 1-800-496-9993 | |
| Virgin Islands | 1-800-496-9994 | |

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney
General Director,
Customer and Relationship Services

Enclosure
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