

File In Section: Service Bulletin

Bulletin No.: PI0488

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## PRELIMINARY INFORMATION

Subject: Diagnostic Information for No Forward, No Reverse, Transmission Slips

Models: 2010-2011 Cadillac CTS-V, Escalade Models

2010-2011 Chevrolet Avalanche, Camaro, Corvette, Express, Silverado,

Suburban, Tahoe

2010-2011 GMC Savana, Sierra, Yukon, Yukon XL

Equipped with 6L80 or 6L90, 6-Speed Automatic Transmission (RPO MYC or

MYD)

## Condition/Concern

Some customers may comment that the transmission has no forward or reverse movement or that the transmission is slipping.

When diagnosing a confirmed condition of no forward or no reverse or slipping, be sure to thoroughly visually inspect the transmission fluid filter assembly. The filter may be cracked or split as shown in the photos below.



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## **Recommendation/Instructions**

If a cracked or split filter is found, the fluid pump should be disassembled and inspected for possible damage. Inspect for any of the following conditions:

- Scored pump rotor or pump vanes
- Scored pump cover or pump rotor pocket
- Cracked pump slide

The transmission should also be evaluated for any possible distress to the clutches.