

File In Section: Service Bulletin

Bulletin No.: PIP4686

Date: August, 2009

PRELIMINARY INFORMATION

Subject: Hybrid driveability or customer concerns of Flare, Slip, Stall At A Stop, Surge, Lack of power, Poor Fuel Economy, reduced EV range/limited electric propulsion, DTC P061B After Campaign 09102B Or DTC P061B Prior To Campaign

Models: 2009 Cadillac Escalade
2009 Chevrolet Silverado
2008-2009 Chevrolet Tahoe
2009 GMC Sierra
2008-2009 GMC Yukon
Equipped With Two-Mode Hybrid Option RPO HP2

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

1. Some customers may comment on any one of or a combination of engine stall at a stop, lacks power on acceleration, surge while driving, engine flare, transmission slip, poor or lower fuel economy, reduced EV range/limited electric propulsion, or service hybrid system lamp on since completion of latest version of campaign 09102B. Technicians may find no DTCs at all or may find dtc P061B.
2. Customers may comment that the service hybrid system lamp comes on and technicians may find dtc P061B stored as current or history.

Recommendation/Instructions:

Campaign 09012C is the latest version available. If there is a vehicle in the dealer with either of the above concerns please contact General Motors Technical Assistance Center at the number you have been provided.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.