



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Touareg and Routan)	2011-2013	All	All	All	All

Condition

91 13 10 April 11, 2013 **2033079**

RNS 315 Hardware Failure

After switching ON the RNS 315 radio-navigation system, the message "Please insert software CD" appears and the unit will not operate.

Technical Background

Hardware-related deviation in the radio-navigation system RNS 315.

Production Solution

N/A.

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Service



Note:

If the message "Please insert software CD" appears, the RNS 315 radio-navigation system must be replaced according to the repair manual.

- Replace the RNS 315 radio-navigation system.





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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
All (except Touareg and Routan)	2011-2013	All	All	All	All
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)		
9132	0040	--	Use applicable when indicated in ElsaWeb (L/R)		
Parts Manufacturer					YD5 ²⁾
EOS, CC, Tiguan, Golf, Jetta, Jetta SportWagen, Passat					
Labor Operation ³⁾ : Remove and Install Navigation Unit		91301950 = 10 TU			
Labor Operation ³⁾ : Navigation, unit Replace		91305550 = 10 TU			
Labor Operation ³⁾ : Instrument Panel Removed		68221900 = 20 TU			
Beetle, Beetle Convertible					
Labor Operation ³⁾ : Remove and Install Navigation Unit		91301950 = 10 TU			
Labor Operation ³⁾ : Navigation, unit Replace		91321950 = 10 TU			
Labor Operation ³⁾ : Instrument Panel Removed		68221900 = 20 TU			
Causal Part:	1K0035274**				
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 00 TU max.				NO



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Road Test	01210002 01210004	NO
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2033079" in comment section of Warranty Claim.		
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only ²⁾ Code per warranty vendor code policy. ³⁾ Labor Time Units (TUs) are subject to change with ELSA updates. ⁴⁾ Documentation required per Warranty Policies and Procedures Manual.		

Required Parts and Tools

Part Description	Part No:	Quantity
Navigation Unit	1K0035274**	1

No special tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.