



Service Bulletin

File in Section: -

Bulletin No.: PIC5927B

Date: November, 2013

PRELIMINARY INFORMATION

Subject: Rear Brake Noise On First Apply

Models: 2013 Buick Encore AWD only
2013 Chevrolet Trax AWD only (Canada)

This PI was superseded to include AWD vehicles only. Please discard PIC5927A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment on a rear brake noise that occurs first brake apply when backing up but can also occur in drive.

Recommendation/Instructions

The correction is to install damper P/N 13343688 and bolt P/N 13343686 in place of the rear upper caliper mounting bolts. Refer to SI for bolt removal instructions and torque spec listed in the Brakes section under Rear Disc Brake Pads Replacement.

Parts Information

Part Number	Description	Qty
13343686	STUD-RR BRK CLPR VIB DPNR	2
13343688	DAMPENER ASM-RR BRK CLPR VIB	2

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2480028*	Replace Both Upper Caliper Bolts With Caliper Studs and Dampeners	0.4 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.